
Two-tiered Billing

Our two-tiered billing service is a simple tool that gives our clients the ability to control their end user spend on connected traffic by specifying prepaid balances or credit limits.

The service is designed for telecommunication providers who do not have an in-house billing system or who want to save costs but keep control of customer spend.

Why choose Magrathea for this service?

- The system can handle both prepaid and postpaid processing to fit in with your existing setup
- The system is scalable, allowing you to provide the same billing service to your customers right through from home and home office workers, to SMEs, up to corporate customers
- This service goes hand in hand with our other services, making them more accessible to smaller customers

How it works

You deploy our billing system together with one of our hosted services, such as hosted callback. Alternatively, you could use it in combination with your own network services. This would typically involve your network handling the interface with your end users and then handing the call to us. We would complete the call through our managed connectivity service and bill the end user at the same time.

At all times, you would have full control over the end user account, with an easy to use API interface allowing you to manage the account balances and display real time call history information. At the same time as the call is rated and billed for the user account, your independently managed wholesale account is debited with our carrier rates for the call so that you can stay on top of your overall expenditure.

If you are using this option, all your calls are charged at the exactly the same rate as our standard wholesale products. All you pay to have this option is one simple monthly payment and you get full access to all our billing features at the click of a mouse.