

Magrathea Telecommunications Limited, 5 Commerce Park, Brunel Road, Theale, Berkshire RG7 4AB

0345 004 0040 info@magrathea-telecom.co.uk

Managed National & International Voice Connectivity

We offer full connectivity of IP or E1 originated calls using high quality carriers.

Managed connectivity is one of our key services. Over and above traditional A-Z offerings, this is a premium product designed for communication providers and other customers such as call centres concerned about the quality of their product.

Why choose Magrathea for this service?

- We offer various routing options using our standard and 'gold' routes with reflective pricing to allow customers flexibility in their routing
- We have high quality routes with excellent reliability
- We offer automatic failover if problems arise, backed up by regular manual checks on underperforming destinations
- We have a highly experienced support desk with a customer-centric approach to destination fault resolution
- · We have excellent relations with carriers for fault resolution

How it works

We use multiple world class networks to deliver your telephone call to its destination using our years of experience in managing telecommunication networks to control call routing and pricing.

We use our volume buying power to ensure that the service gives great value for money and enables us to have access to routes that would normally not be available for low volume traffic. We also offer an even higher standard 'gold' routing product for those calls where you must have the very best possible quality available.

Our intelligent switching equipment manages routing in real time ensuring that if any routing problem occurs, the call is automatically rerouted through alternative suppliers.

There is no requirement for credit checking processes or deposits as our service operates on a strict prepay only basis, which protects you from the effects of fraudulent traffic. This guarantees a stability not often found in this market.

Packages start from a simple minimum commitment of £250 + VAT and we are happy to talk about your individual needs. If you'd like to test our service, simply contact us and we'll set you up with a test account with a free of charge allowance to make calls, with no obligation to continue using our service.

Direct Connection to Magrathea

If you use our managed national and international voice connectivity service, we can offer you a direct connection to our network, cutting out the internet. We offer special connection rates to all customers who have co-located equipment, have a direct interconnect into us, or use our hosted billing service.

A direct connection is ideal for communication providers with high volume customers. We can use various methods to set up a direct connection including BGP for ISP clients and E1 links for customers with existing TDM equipment.

For more information contact us today on 0345 004 0040 or email sales@magrathea-telecom.co.uk