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# Magrathea Integrated Connect Portal (MAGIC)

To help clients manage their everyday interactions with Magrathea we offer access to our MAGIC portal, our one stop access to products and services available from Magrathea. MAGIC provides a secure window to all of the key functions you need.

## Why use MAGIC?

- Access granted quickly by our team, once a simple authority agreement is returned. Add as many of your team as you need, with access levels set for individual users.
- A single point of access to reach our core services, including number portability, broadband orders, number management and emergency location submissions
- Instant access to The Guide; a searchable source of information about Magrathea's products and services.

## How does it work?

- Simply contact [support@magrathea-telecom.co.uk](mailto:support@magrathea-telecom.co.uk) to request log – on details, you will be asked to complete a brief authority agreement for each login. You can add two-factor authentication for additional security; this can be done within the portal at any time.
- Decide if you would like to use this modern and simple portal, or further integrate functions into your own tools via our API. Please contact us for details if you would like more information about our API.
- When you log in to MAGIC if you see a section that is greyed out it means you haven't currently signed up for those products or services. To learn more about the services that you can access via MAGIC please refer to the individual user guide for that service or contact us.

## Things to note

MAGIC has been developed so that over time more functionality will be added to the portal including all the features currently accessed via our legacy 'Client Portal'. Clients will receive regular updates via our monthly client newsletter as more services become available. If you are not already subscribed to this, we recommend you do so by emailing [optin@magrathea-telecom.co.uk](mailto:optin@magrathea-telecom.co.uk). This will ensure you have all the most up to date information from us.

## Charges

There is no charge for the use of this portal.

***For more information contact us today on 0345 004 0040 or email [sales@magrathea-telecom.co.uk](mailto:sales@magrathea-telecom.co.uk)***