Emergency Calls

This service enables you to offer your users the ability to make 999/112 emergency calls from their VoIP devices.

It is ideal for internet telephony companies who are obliged to provide 999/112 access to their end users as part of their PATS requirements.

Why choose Magrathea for this service?

- We have a reliable service that is fully tested by the BT Emergency Handling Authority (EHA)
- We handle both 999 calls themselves as well as the submission of the location information
- We have a knowledgeable support team who are on hand to help with any queries you may have.
- Our tiered pricing structure allows you to pay for only the volume of service you use

How it works

999/112 calls are an essential service that telephone customers take for granted but are often not available for VoIP users.

To enable this service, all you have to do is submit your customer's name and address details so that their normal location is available to the emergency services. This submission will be processed through extensions to the existing Magrathea NTSAPI service, which can be easily integrated into your existing systems with simple PHP scripts. After a short test period including data validation and support tests, your customers will be able to make calls to 999/112.

For more information contact us today on 0345 004 0040 or email sales@magrathea-telecom.co.uk