
Backup Switch

Magrathea's Backup Switch product is designed to give you greater peace of mind that incoming calls will reach you in the event of issues within your own network.

This is a basic SIP failover service which can be used to bulk re-route your entire inbound numbering portfolio in the event of a major outage with your primary call handling servers.

How it works

In the event of a disaster where your primary inbound call handling services are entirely offline, you will be able to simply request a re-route for all your numbers to your secondary inbound call handling service via the Backup Switch feature in the Magic Portal.

Charges

Please contact us for a quote to set up this service. The set up fee will vary depending on the level of support you require to utilise this service. No monthly charges will apply if you already take an inbound service with a minimum of £100 invoice.

Normal numbering charges will apply.