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# AllPoints Fibre Broadband Products

We are pleased to offer you an alternative Fibre provider. AllPoints Fibre offer two Fibre options please see below. Care plans are included within the monthly cost, please see price list for further details.

## **SOHO FTTP 160 Mbps**

This is for residential or smaller businesses who need a superior connectivity experience that full fibre provides but without over purchasing bandwidth. This is ideal for your customers who need a cost-effective service to transition from FTTC but don't need the power of the SMB service. One Static IP has an additional cost which can be found on our pricing sheet.

## **SMB (Small, Medium Business) FTTP**

This is available in 3 speeds 300Mbps, 500Mbps and 900Mbps depending on the bandwidth required. One static IP address is included in the pricing.

Please note that AllPoints Fibre do not supply routers these will need to be sourced separately by yourselves or your customer and should be gigabit capable and the latest firmware applied

## **Pricing**

Our price points are set according to speed and which FTTP product is available.

For prices for all monthly rentals, ancillary charges, care packages and installation costs please refer to our pricing sheet, available from [support@magrathea-telecom.co.uk](mailto:support@magrathea-telecom.co.uk) or from our client info page or call us on 0345 004 0040.

NB there is a minimum monthly spend requirement of £100 per month across all of our invoiced services.

We also offer a Magrathea Managed Order service for a one-off fee per order:

<b>Magrathea Managed Order service</b>
<ul style="list-style-type: none"><li>• Suitable for more complex installs and multi-occupancy premises that require hands-on management</li><li>• Suitable to time critical or service critical installations</li><li>• Phone, email and portal updates throughout with proactive management by Magrathea support team</li></ul>



## **Regulatory compliance**

The provision of Internet Access Services (IAS), as defined in Ofcom's General Conditions, comes with a number of obligations on the service provider to safeguard the consumer. Please ensure you are familiar with all the relevant regulations and guidelines paying particular attention to contracts, emergency battery back-up and service interruption compensation. In addition, there is the introduction (April 2023) of a pure gaining party led switching process and is mandatory for all service providers. For service providers with residential consumers the method of meeting this requirement is mandated by Ofcom and you will be required to join the One Touch Switch service. More details are available from [www.totsco.org.uk](http://www.totsco.org.uk). More announcements are expected for business consumers in 2024.