

Magrathea Telecommunications Limited, 5 Commerce Park, Brunel Road, Theale, Berkshire RG7 4AB

0345 004 0040 info@magrathea-telecom.co.uk

Network Mode CLI (Network Numbering) Agreement

On receipt of a signed copy of this agreement we will update your numbering allocations to 'Network Mode'. This feature will result in two important changes to how you receive incoming calls via Magrathea:

- a) Caller Identity information that you receive from Magrathea may contain additional numbering information (Network Numbering) which is confidential and must not be passed to any end-user or end-user terminating equipment;
- b) All line identity information will be passed in '+' e164 format. (e.g. +44123456789)

The additional information that you may receive includes:

An underlying network number in addition to the normal display number. If available, this will be included in the P-Asserted-Identity header. If this number is different from the display number then it must not be revealed to an end-user. The P-Asserted-Identity header may not always be present.

Numbering information that the user has specifically requested that it is 'not for display'. This can be any of the network number, display (presentation) number and last diverted line identity (Diversion number).

In addition to the clause(s) relating to CLI (Caller Line Identity) in our Telecommunications Services Agreement, by signing this agreement you specifically agree to the following additional terms and acknowledge your responsibilities as described below:

- 1. Numbers marked not for display (withheld) can be identified by the presence of a privacy=full or privacy=yes tag in a Remote-Party-ID or Diversion header, or a Privacy: header in respect of a P-Asserted-Identity header.
- 2. If a caller has opted to withhold their number(s) you undertake to never release their numbers to any End User or End User equipment for any reason. This includes ensuring no confidential numbering is included in any SIP header or data packet delivered to end-user terminating equipment.
- 3. The originating caller may send a Presentation Number which will be available in the Remote-Party-ID header and the From header. In that case a separate Network Number may be available in the P-Asserted-Identity header. Where the P-Asserted-Identity header contains a different number to the Remote-Party-ID and From header this Network Number must never be sent to any End User or End User equipment for any reason.

- 4. Network Numbering is passed to you for the sole purpose of facilitating your service operation and will be used for no other purpose.
- 5. Network Numbering must never, under any circumstances, be used for sales and marketing purposes.
- 6. You agree that the provision of Network Numbering does not form a contractual part of our standard service and can be disabled immediately if Magrathea has reasonable concerns as to how it is being used by you.
- 7. You accept that in the event of any complaint received by us caused by any mis-use or incorrect presentation of Network Numbering by you, we may withdraw this option without notice.

Customer Signature:

Name:

Title:

Company Name:

Date: