

Agreement for Local UK Numbers on International accounts

From January 2025 the regulation in the UK which prevents calls that are originated outside of the UK (or Crown Dependencies) from using a UK 'Network Number' has been extended to also prevent calls from using a UK 'Presentation Number', except for a limited set of circumstances.

1. It is acceptable to allow calls from abroad with a UK Network Number if one of the following applies:
 - a. UK mobile users roaming overseas making calls back to UK numbers (i.e. calls with a CLI from the +447 range);
 - b. Calls to a mobile user who is roaming in the UK (or Crown Dependencies);
 - c. Where the CP can demonstrate traffic has originated on a UK (or Crown Dependency) network. This includes calls originating on nodes or cloud services located in the UK or Crown Dependencies; or
 - d. Where the CP can demonstrate calls are being made by a UK (or Crown Dependency) customer but has originated on a non-UK (or non-Crown Dependency) network. This includes traffic that is hosted on nodes or cloud services outside the UK (or Crown Dependencies).
2. It is acceptable to allow calls from abroad with a UK Presentation Number if the following applies:
 - a. Where the CP can demonstrate the call is being made by a UK (or Crown Dependency) customer but has originated on a non-UK (or non-Crown Dependency) network. This includes traffic that is hosted on nodes or cloud services outside the UK (or Crown Dependencies).

Magrathea is required to implement the CLI rules and therefore segregates traffic solely for the purposes of ensuring only traffic that complies with 1(c) or 1(d) and 2(a) (as described above) progress with a UK network and/or presentation number. Traffic which fails to comply with these conditions will be subject to correct call blocking.

By signing this agreement you acknowledge that you are subject to, and are compliant with, the Ofcom regulations (General Condition of Entitlement C6 and the related CLI guidance document) and have satisfied yourself that your service operates in accordance with the rules and guidance therein.

Please give a brief summary of your call path to explain why a UK Number is appropriate:

You accept that in the event of any complaint received by Magrathea, this facility may be withdrawn without notice, resulting in calls presenting UK CLI being blocked.

COMPANY:

PRINT NAME:

SIGN:

POSITION:

DATE: