

Product Type	Product Type	BT Wholesale Prices excl VAT with effect from 7/04/2025
SOGEA	New Provision Order - SOGEA - (Applicable to all orders)	£ 80.00
SOGEA	Line Transfer - Starting of a Stopped Line as SOGEA service - Conversion from LLU MPF	£ 80.00
SOGEA	* Premium Install (mandatory fee to new provision order for all BUSINESS installs - order will be rejected if not selected)	£ 45.00
SOGEA	** Advanced Install (see notes below)	£200.00
SOGEA	Basic Care – within 72 business hours	Included
SOGEA	Standard Care – within 48 business hours (monthly charge)	£ 1.00
SOGEA	Enhanced Care – within 24 business hours (monthly charge)	£ 8.50
SOGEA	Prompt Care – within 7 business hours (monthly charge)	£ 14.00
FTTP	New Provision Order - FTTP – (Applicable to all orders)	£ 80.00
FTTP	Regrade - ADSL2+ to FTTP	£ 80.00
FTTP	* Premium Install (mandatory fee to new provision order for all BUSINESS installs - order will be rejected if not selected)	£ 60.00
FTTP	** Advanced Install (see notes below)	£200.00
FTTP	Standard Care – within 48 business hours	Included
FTTP	Enhanced Care – within 24 business hours (monthly charge)	£ 8.50
FTTP	Prompt Care – within 7 business hours (monthly charge)	£ 14.00
ALL	*** Magrathea Managed Order Service (per order)	£100.00
ALL	Static IP x 1 (monthly charge)	£ 1.00
ALL	Static IP x 2 (monthly charge)	£ 3.00
ALL	Static IP x 6 (monthly charge)	£ 7.00
ALL	Router	£ 50.00 + (£9.95 P&P)
ALL	Rejection	£ 10.00
ALL	Order Amendment	£ 20.00
ALL	Order Cancellation	£ 20.00
ALL	Cease	£ 45.00
ALL	Missed Engineering Appointments	£100.00
ALL	SSRAMS – Site Specific Risk Assessment and Method Statement	£300.00
ALL	Abortive Visit Charge per Attendance	£100.00
ALL	Shift NTE SOGEA/FTTP	£140.00
ALL	Migration of BroadBand service from OR/BTW CP to BTW CP (access line)	£ 15.00
ALL	Time Related Charge - Standard Chargeable Visit (Visit plus up to 1 hours work)	£130.00
ALL	Time Related Charge - Additional Hours (or part thereof)	£ 80.00
ALL	Superfast Visit Assure (SFVA)	£175.00

* Premium install charge is for larger / business properties and is **extra** to the standard new provision installation cost, it helps secure the engineer's time for longer on site.

FTTP premium site visit will include:

- Up to 30 metres internal wiring
- Connect up to 2 more devices
- Conduct Wi-Fi analysis in up to 3 rooms
- Move router to provide best Wi-Fi coverage and test router
- Install up to 2 data extension kits.

A **SOGEA** Premium site visit will include:

- Where an NTE5 (Network Termination Equipment for an Access Line) exists, will connect the Customer/EU provided router to the NTE5
- Where no NTE5 exists, will install a NTE5 using up to 30 metres internal wiring beyond the entrance to the EU premise and will connect the Customer/EU provided router to the NTE
- Connect up to 2 more devices
- Conduct Wi-Fi analysis in up to 3 rooms
- Move router to provide best Wi-Fi coverage and test the router.
- Install up to 2 data extension kit

******Advanced install charge is for complex / inhabitable properties and is extra to the new provision installation cost.

NB The above costs **do not** include extra construction charges which may be required or any unforeseen costs which may be incurred with unique installations or require specialist site visits.

Extra charges will be quoted by BT and agreement is required by our clients before any installation takes place.

******* Magrathea managed order service is a service provided by Magrathea for complex or time critical orders. This will be charged for any premium or business installs, if the order becomes delayed or the client requests a more focussed service and our team need to regularly engage directly with client and supplier rather than simply relying on automated systems.

BT WHOLESALE MONTHLY PRICE LIST FOR SOGEA AND FTTP LINES ONLY

(minimum monthly spend requirement of £100 per month across all inbound services)

Product	Monthly Cost
SOGEA 0.5/0.5	£16.50
SOGEA 40/10	£25.00
SOGEA 80/20	£28.00
FTTP 0.5/0.5	£16.50
FTTP 40/10	£25.00
FTTP 80/20	£28.00
FTTP 115/20	£28.50
FTTP 160/30	£29.50
FTTP 220/30	£30.50
FTTP 330/50	£32.00
FTTP 550/75	£36.00
FTTP 1000/115	£38.00