

IMPORTANT - PLEASE READ

The content of a PoV request contains customer sensitive information, therefore care must be taken to ensure PoV's are sent to the correct CP.

Please check the CP details and email address you intend to use, before sending your PoV request

**Consolidated Contacts Register
Pre-Order Validation Process
(See Note 1 below regarding engagement options)**

CP Name	RID Refs	Cupid refs	Case Handler Details		
			Escalation contact details		
			General order enquiries		
			ESDB Queries		
			Name	Email	Tel.No.
365 Commercial Holdings Limited	RXB	001	David Chijioke	porting@x365.uk	
			David Chijioke	porting@x365.uk	
			David Chijioke	porting@x365.uk	
			David Chijioke	porting@x365.uk	
4Com PLC	DTP	001/031	4Com Provisioning Team	POV@4com.co.uk	0120 259 2398
			Drew White	drew.white@4com.co.uk	0120 259 2255
			4Com Provisioning Team	POV@4com.co.uk	0120 259 2398
Six Degrees Technology Group	BQX	82/159	6DG Porting Team	porting@6dg.co.uk	0800 012 8901
			Claudia Collins	claudia.collins@6dg.co.uk	020 7856 3423
				porting@6dg.co.uk	0800 012 8901
			Alex Webster	Alex.webster@6dg.co.uk	020 7856 3121
Aastha Ltd		001 005	Aastha Provisioning Team	provisioning@aastha.co.uk	020 3751 0000
			Chief Technology Officer	cto@aastha.co.uk	
			Aastha Provisioning Team	provisioning@aastha.co.uk	020 3751 0000
Abzorb Systems Ltd		001 031		provisioning@abzorb.co.uk	
			Jonathan Attwood	jonathan.attwood@abzorb.co.uk	01484 405300
Advantex Network Solutions Limited	FAE	001	Lauren Etherington	provisioning@advantex.uk.com	0345 222 0666
			Lauren Etherington	provisioning@advantex.uk.com	0345 222 0666
			Lauren Etherington	provisioning@advantex.uk.com	0345 222 0666
			Lauren Etherington	provisioning@advantex.uk.com	0345 222 0666
Agape Communications	GGG	031/236	Brian Scullion, Conaire McMullan, Jordan Taylor	Porting@hellosu.com	0289 321 2020
			Brian Scullion, Conaire McMullan, Jordan Taylor	Porting@hellosu.com	0289 321 2020
				Porting@hellosu.com	0289 321 2020
			Brian Scullion, Conaire McMullan, Jordan Taylor	Porting@hellosu.com	0289 321 2020
				Porting@hellosu.com	0289 321 2020
AQL		093	Aql Porting Team	porting.orders@telserv.co.uk	0113 320 3040
			Tracey Mulvey	tracy.mulvey@uk.aql.com	0113 493 0235
			Aql Porting Team	porting.orders@telserv.co.uk	0113 320 3040
			Aql Porting Team	porting.orders@telserv.co.uk	0113 320 3040
Arotec Ltd	KVP	001	Roy Teeluck	np@arotec.co.uk	0330 202 0223
			Roy Teeluck	np@arotec.co.uk	0330 202 0223
			Roy Teeluck	np@arotec.co.uk	0330 202 0223
			Roy Teeluck	np@arotec.co.uk	0330 202 0223
Barritel Limited	PHZ	114	Annabel Bowe / Gareth Blades	porting@barritel.com	0345 475 8802
				porting@barritel.com	
				porting@barritel.com	0345 475 8802
Beacon IT Ltd	KWC	001		support@beaconit.co.uk	0160 390 5420
			Louise Smith	louise.smith@beaconit.co.uk	0160 390 5420
				support@beaconit.co.uk	0160 390 5420
			Louise Smith	louise.smith@beaconit.co.uk	0160 390 5420
Bellcom Communications Ltd		102	Elliott Clements	team@bellcom.org	020 3393 0000
		001	Tiago Coelho	Tiago@bellcom.org	020 3393 0000
		093			
Bistech Managed Services Ltd		001/031	Analysis Team	analysis@bistech.co.uk	0120 233 2244
			Dot Pomichowska	analysis@bistech.co.uk	0120 233 2244
			Analysis Team	analysis@bistech.co.uk	0120 233 2244
			Analysis Team	analysis@bistech.co.uk	0120 233 2244
Britannic Technologies		001	cbirt@btlnet.co.uk	cbirt@btlnet.co.uk	01483 242 576
			Gerry Oconnor	goconnor@btlnet.co.uk	01483 242 523
				jdendle@btlnet.co.uk	01483 554 827
			Caroline Sprake	csprake@btlnet.co.uk	01483 242 510

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CP Name	RID Refs	Cupid refs	Case Handler Details		
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			Name	Email	Tel.No.
BT Global Services (as Gaining CP only - Use Openreach if Global Services is the LCP) Please note: excludes Non-Geo numbers at this time		001		ov.central.nmp@bt.com	
BTW/IPEX Please note: excludes Non-Geo numbers at this time		001		btwholesalepovrequests@bt.com	0800 077 8247, Opt 1,2
				wolverhamptonexport@bt.com	0800 077 8247 Opt 1,2
				wolverhamptonexport@bt.com	0800 077 8247, Opt 1,2
				wolverhamptonexport@bt.com	0800 077 8247, Opt 1,2
Buzz Networks (T/A Virtual Landline)	CXN	023	Daniel Blake	danielb@buzznetworks.co.uk	02034880085
			Daniel Hill	danielh@buzznetworks.co.uk	02034880088
				techies@buzznetworks.co.uk	01929 775 000
			Chantel Simpson	chantals@buzznetworks.co.uk	02034880088
Bytes Digital Limited	RHR	001	IP Provisioning	support@bytesdigital.co.uk	01275 867 670
			Marcus Scott	marcus@bytesdigital.co.uk	01275 867 670
				notify@bytesdigital.co.uk	01275 867 670
Callable Limited		400	Number Management & Number Porting Team	number.management@callable.io	020 3388 7766
			Dean Beavan (Escalations)	dbeavan@callable.io	020 3388 7766
			Porting Team (Live Orders)	npor@callable.io	020 3388 7766
			Number Management & Number Porting Team	number.management@callable.io	020 3388 7766
Cedar Telecom Ltd	BBZ	001		customerservices@cedartelecom.co.uk	01865 595 325
		005		customerservices@cedartelecom.co.uk	01865 595 325
				customerservices@cedartelecom.co.uk	01865 595 325
				customerservices@cedartelecom.co.uk	01865 595 325
Central Technology	EGY	755	Projects Porting Team	service@ct.co.uk	01246 266 131
			Projects Porting Escalations	service@ct.co.uk	01246 266 131
				service@ct.co.uk	01246 266 131
			Projects Porting Team	service@ct.co.uk	01246 266 131
CenturyLink Communications UK Limited		804	Karen Ticehurst	gnp.orders@centurylink.com	0330 060 7355
			Erika Frewen	gnp.orders@centurylink.com	0330 060 7355
			Rebecca Dore	Rebecca.dore@centurylink.com	0330 060 9157
Channel Telecom	EAX	001	Porting Team	pov-requests@channeltelecom.com	0800 144 4900
		031	Leigh Taylor	ltaylor@channeltelecom.com	0800 144 4900
			Porting Team	pov-requests@channeltelecom.com	0800 144 4900
Claranet	DZF	001	Claranet Project Office	porting@uk.clara.net	020 7685 8214
			Pamela Cowan-Davies	Pamela.Cowan-Davies@uk.clara.net	020 7685 8141
				porting@uk.clara.net	
Clarity Telecom Ltd	BLT	001	Stephen Weir	Stephen.weir@claritytele.com	0289 027 0050
			Maria Woods	maria.woods@claritytele.com	0289 027 0050
			Stephen Weir	Stephen.weir@claritytele.com	0289 027 0050
Chaser Communications	QKR	001	Charlotte Hurley	charlotteh@chasercomms.co.uk	0191 2723260
			Louise De Swart	louises@chasercomms.co.uk	0191 2723260
				reception@chasercomms.co.uk	0191 2723260
			David Tolson	david@chasercomms.co.uk	0191 2723260
ChunkyChips.net Ltd	CFM	283	Provisions	provisions@chunkychips.net	0126 828 8188
		031	Neil O'Mahony	neil@chunkychips.net	0126 828 8188
2 Circles Communications		001	John Clear	orderhub@2circles.com	0345 620 0200
			Tony Smith	tsmith@2circles.com	0345 620 0200
				orderhub@2circles.com	0345 620 0200

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			Name	Email	Tel.No.
Citrus Telecommunications		127		pov-requests@citrustelecom.com	0345 193 9393
				pov-requests@citrustelecom.com	0345 193 9393
				pov-requests@citrustelecom.com	0345 193 9393
COLABR8		001	Pete Richards	pete@colabr8.co.uk	07500 058 085
			Brogan Wilson	brogan@colabr8.co.uk	0141 378 8004
				hello@colabr8.co.uk	0141 378 8004
			Alana Guidi	alana@colabr8.co.uk	0141 378 8004
COLT		040		UKPORTINGDESK@COLT.NET	
			Ashish Singh Chouhan	Ashish.Chouhan@Colt.Net	020 7189 6873
CloudConnX Ltd	JCQ	283		provisioning@cloudconnx.net	0330 122 0550
			Jim Mathieson	jim.mathieson@cloudconnx.net	0330 122 0550
				provisioning@cloudconnx.net	0330 122 0550
			Jim Mathieson	jim.mathieson@cloudconnx.net	0330 122 0550
Comm-Tech Voice & Data Ltd	DQK	001	Provisioning Team		0160 321 8600
			Tim Gregory	tgregory@comm-tech.co.uk	
			Provisioning Team		0160 321 8600
Communicate Technology	PSB	001 (BT) 093 (AQL)	Will Boston	will.boston@communicate.technology	01740 661 074
			Eleanor Atkinson	eleanor.atkinson@communicate.technology	01740 661 073
				enquiries@communicate.technology	0800 404 8888
			Telecoms Team	telecoms@communicate.technology	0800 404 8888
Core Telecom Limited	DNK	270	Mike Harrison	Porting@CoreTelecom.co.uk	0844 504 0000
			Mike Harrison	Porting@CoreTelecom.co.uk	0844 504 0000
				Porting@CoreTelecom.co.uk	
			Mike Harrison	Porting@CoreTelecom.co.uk	0844 504 0000
Daisy Communications Ltd	BDB	306	Provisioning Team	pov-request@daisycomms.co.uk	0333 320 2000
			Provisioning Team	pov-request@daisycomms.co.uk	0333 320 2000
			Provisioning Team	pov-request@daisycomms.co.uk	0333 320 2000
			Provisioning Team	pov-request@daisycomms.co.uk	0333 320 2000
Dial 9 Communications Ltd	KNA	842	Porting Desk	gnp@dial9.co.uk	0330 088 0900
			Dan Quinney	danq@dial9.co.uk	0330 088 0900
			Porting Desk	gnp@dial9.co.uk	0330 088 0900
			Porting Desk	gnp@dial9.co.uk	0330 088 0900
Dialpad		040, 338	Dialpad Porting Team	porting@dialpad.com	
			Ty Matragas	ty.matragas@dialpad.com	
			Dialpad Porting Team	porting@dialpad.com	
			Dialpad Porting Team	porting@dialpad.com	
Digital Space		376	Keith McGovern	keith.mcgovernedigitalspace.co.uk	0330 200 2461
			Keith McGovern	keith.mcgovernedigitalspace.co.uk	0330 200 2461
			Keith McGovern	keith.mcgovernedigitalspace.co.uk	0330 200 2461
			Keith McGovern	keith.mcgovernedigitalspace.co.uk	0330 200 2461
DMV Telecom Ltd	SFI	102		support@plexatalk.co.uk	
				daniel.vaughan@plexatalk.co.uk	
DSV Communications LTD	RUH	001 (BT IPEX)	Porting Team	support@theonebroadband.co.uk	0330 912 8150
			Porting Team	support@theonebroadband.co.uk	0331 630 6630
			Philip Veselinski	pv@theonebroadband.co.uk	020 4541 9912
			Philip Veselinski	pv@theonebroadband.co.uk	020 4541 9912
Earth Broadband	QHB	001 (BT IPEX)	Luke Chapman	luke.chapman@earthbroadband.com	07708 972 131
			Luke Chapman	luke.chapman@earthbroadband.com	07708 972 131
			Luke Chapman	luke.chapman@earthbroadband.com	07708 972 131
			Luke Chapman	luke.chapman@earthbroadband.com	07708 972 131
Easynet		229	Porting Desk	projectm@easynet.com	0134 454 3955
			Judith Wicks	projectm@easynet.com	0134 454 3955
				projectm@easynet.com	0134 454 3955
			Porting Desk	projectm@easynet.com	0134 454 3955
eir evo UK Ltd (eir business NI ONLY)		001 (BT IPEX)	Colin Woodside	colin.woodside@eirevo.co.uk	07494 226 614
			Colin Woodside	colin.woodside@eirevo.co.uk	07494 226 614
			Colin Woodside	colin.woodside@eirevo.co.uk	07494 226 614
			Colin Woodside	colin.woodside@eirevo.co.uk	07494 226 614

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			Name	Email	Tel.No.
Elisha Telecom		102	Elisha Telecom	support@elishatelecom.com	0207 100 1114
			Marvin Tiu	support@elishatelecom.com	0207 100 1114
			Elisha Telecom	support@elishatelecom.com	0207 100 1114
			Elisha Telecom	support@elishatelecom.com	0207 100 1114
ekte Ltd	JLB	001	Jon-Paul Mulholland	port-requests@ekte.uk	0333 344 6501
			Jon-Paul Mulholland	port-requests@ekte.uk	0333 344 6501
				port-requests@ekte.uk	0333 344 6501
			Jon-Paul Mulholland	jp@ekte.uk	0333 344 6501
eve Connect Ltd t/a eve Networks Ltd		756	eve Support	porting@evenetworks.com	0800 860 6383
			Liam Spry	liam.spry@evenetworks.com	0800 860 6383
			eve Support	porting@evenetworks.com	0800 860 6383
Excel Telecom Ltd	BKC RVF	001	Rhys Hughes	info@owlnet.io	0331 630 4699
				info@owlnet.io	0331 630 4699
			Escalations	info@owlnet.io	0331 630 4699
			Escalations	info@owlnet.io	0331 630 4699
FlexiNet Ltd	QBC	659, 001, 031, 686, 773, 774	Porting Team	porting@flexinet.uk	0330 320 3660
			Ryan Mariner	ryanm@flexinet.uk	0330 320 3660
				porting@flexinet.uk	0330 320 3660
Flextel		001(BTW IPex)	Kevin Archer	numbering@flextel.com	0870 321 0702
			Kevin Archer	numbering@flextel.com	0870 321 0702
			Kevin Archer	numbering@flextel.com	0870 321 0702
			Kevin Archer	numbering@flextel.com	0870 321 0702
Flotek Group Limited	QCM	537, 686, 659, 001, 773, 774, 857, 823	Annie Thomas	projects@flotek.io	0292 150 8000
			Malcolm Holland	mh@flotek.io	0292 150 8000
				projects@flotek.io	0292 150 8000
Focus Group	CKY	031	Porting Team	porting@focusgroup.co.uk	0127 387 4100
			Vicki Rishbeth	vicki.rishbeth@focusgroup.co.uk	0127 387 4100
			Porting Team	porting@focusgroup.co.uk	0127 387 4100
			Porting Team	porting@focusgroup.co.uk	0127 387 4100
Gamma (Note 1)		031	Porting Desk	gnp@gamma.co.uk	0845 241 6002
			Porting Escalations	portingescalations@gamma.co.uk	
			Ross Craig	ross.craig@gamma.co.uk	0333 014 2453
GCI Network Solutions (trading as Nasstar)		711 (GCI), 029 (Affiniti Integrated Solutions) 835 (Invomo) 044/161 (Edge)	711 (GCI),835 (Invomo)044/161 (Edge)	number.porting@nasstar.com	0333 222 2222
			029 (Affiniti Integrated Solutions)	nasstar.porting@nasstar.com	0333 222 2222
			711 (GCI),835 (Invomo)044/161 (Edge) 001 (BT IPEX)	number.porting@nasstar.com	0333 222 2224
			Escalations L1 029 (Affiniti Integrated Solutions)	nasstar.porting@nasstar.com	0333 222 2224
			Shraddha Srivastava (Level 2)	Shraddha.Srivastava@nasstar.com	0330 313 1408
			Viki Ghandi (Level 3)	viki.gandhi@nasstar.com	0330 313 1272
			711 (GCI),835 (Invomo)044/161 (Edge) 001 (BT IPEX)	number.porting@nasstar.com	0333 222 2222
			029 (Affiniti Integrated Solutions)	nasstar.porting@nasstar.com	0333 222 2222
Genesis Telecom Limited	FXH	093/031	Support Team	support@genesistelecom.co.uk	0289 066 2500
			Martin Hannigan	martin.hannigan@genesistelecom.co.uk	0289 507 2101
			Support Team		0289 066 2500
			Support Team	support@genesistelecom.co.uk	0289 066 2500

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Giacom (previously Digital Wholesale Solutions/DWS)	FEL BSI	001/341/005/029	DWS	pov-request@giacom.com	0330 100 1233 Opt 1 Opt 2 Opt 1
			Kevin Dixon	Kevin.Dixon@giacom.com	
			Larysa Holden	Larysa.Holden@giacom.com	
			Adam Lathan	Adam.Lathan@giacom.com	
			Michael Dunn	Michael.Dunn@giacom.com	
			Simon Kee	Simon.Kee@giacom.com	
			Courtney Scott	Courtney.Scott@giacom.com	
			Stephen Jackson	Stephen.Jackson@giacom.com	
			Melody Hunt	Melody.Hunt@giacom.com	
				pov-escalations@giacom.com	
	pov-request@giacom.com	0330 100 1233 Opt 1 Opt 2 Opt 1			
	ESDB-queries@giacom.com	0330 100 1233 Opt 1 Opt 2 Opt 1			
Gradwell Communications	DBX GFR GNC	031	Gradwell Porting	provisioning@gradwell.com	01225 800 888
		102	Gradwell Escalations	escalations@gradwell.com	01225 800 888
		730	Gradwell Porting	provisioning@gradwell.com	01225 800 888
		145	Customer Services	cs@gradwell.com	01225 800 888
Hello Telecom (UK) PLC		176	Andrew Evaristo	Numberports@hello-telecom.co.uk	0115 852 6600
			Gary Arnold	Numberports@hello-telecom.co.uk	0115 852 6600
			Andrew Evaristo	Numberports@hello-telecom.co.uk	0115 852 6600
Hughes Europe	DIQ	001	Finlay Still	F.Still@hugheseurope.com	01908 425345
			Steve Warren	s.warren@hugheseurope.com	01908 425345
			Steve Warren	s.warren@hugheseurope.com	01908 425345
iHub		138/001	Maura Vinall	orders@ihub.co.uk	020 3170 1675
			Maura Vinall	orders@ihub.co.uk	020 3170 1675
			Maura Vinall	orders@ihub.co.uk	020 3170 1675
iNet Telecoms Ltd (Voipfone)	CDF	184 001/031/102	Voipfone Porting Department	porting@voipfone.co.uk	020 7043 5555
			Michelle Rose	michelle@voipfone.co.uk	020 7043 5555
			Voipfone 999 Team	999@voipfone.co.uk	020 7043 5555
Inferno Communications Ltd	QRS	979	Porting Team	Porting@inferno.co.uk	03337 999 999
			Porting Team	Porting@inferno.co.uk	03337 999 999
			Porting Team	Porting@inferno.co.uk	03337 999 999
			Porting Team	Porting@inferno.co.uk	03337 999 999
Infinity Tracking Ltd	QTJ	879	Numbering team	numberorders@infinity.co	
			Numbering team	numberorders@infinity.co	
			Numbering team	numberorders@infinity.co	
Infologic Telecom	EQF DVY	001	Kyle Pasmore	support@infologictelecom.co.uk	01908 711 330
			David Stolz	davidstolz@infologictelecom.co.uk	01908 711 323
				support@infologictelecom.co.uk	01908 711 330
Integral Worldwide	PUR	102	Chris Spicer	chris.spicer@integralworldwide.com	01375 820 090
			Chris Spicer	chris.spicer@integralworldwide.com	01375 820 090
Integrated Digital Services Ltd	BED	001/293/288/283 031/686/773/774 341	Paul Watchman	paul@idsi.co.uk	
				support@idsi.co.uk	
Intercity Technology Ltd	BCM DMB	378	Customer Services	CustomerService@intercity.technology	0800 912 9966
			Customer Services	CustomerService@intercity.technology	0800 912 9966
			Customer Services	CustomerService@intercity.technology	0800 912 9966
Intermedia Cloud Communications		040 (COLT) 338 (Voxbone)	International Team	intlcarrierorders@intermedia.net	
			Mel Barry	mbarry@intermedia.com	
			International Team	intlcarrierorders@intermedia.net	

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			Name	Email	Tel.No.
Internet Central Limited	EVN	568, 031, 001	Number Porting Team	porting@ic.co.uk	01782 667766
			Support	support@ic.co.uk	01782 667766
			Number Porting Team	porting@ic.co.uk	01782 667766
			Number Porting Team	porting@ic.co.uk	01782 667766
Invoco Telecom	MQJ	266	Dominic Pearce	porting@invoco.net	0845 139 0460
			Jay Mills	porting_escalations@invoco.net	
			Dominic Pearce	porting@invoco.net	0845 139 0460
Ipintegration		031 / 040 / 944	Ipintegration porting	networkprovisioning@ipintegration.com	0118 918 4600
			Ipintegration porting	networkprovisioning@ipintegration.com	0118 918 4600
			Ipintegration porting	networkprovisioning@ipintegration.com	0118 918 4600
			Ipintegration porting	networkprovisioning@ipintegration.com	0118 918 4600
IP Wholesale Ltd	LGM	751	Laurance Bennett	laurance_bennett@ipwholesale.co.uk	0161 219 8203
			Oliver Woods	oliver.woods@ipwholesale.co.uk	0161 821 1350
			Laurance Bennett	laurance_bennett@ipwholesale.co.uk	0161 219 8203
			Laurance Bennett	laurance_bennett@ipwholesale.co.uk	0161 219 8203
I.T Communications Limited	HIU	781/31/102	David Benwell	porting@it-communicationsltd.co.uk	0330 025 0250
			David Benwell	porting@it-communicationsltd.co.uk	0330 025 0250
				porting@it-communicationsltd.co.uk	
IT Professional Services Ltd		031/001/341/825/135	Porting Team	porting@itps.co.uk	0191 442 8300
			Porting Team	porting@itps.co.uk	0191 442 8300
			Porting Team	porting@itps.co.uk	0191 442 8300
ITS Digital	ILS	031		Porting@itsdigital.co.uk	01992 515 850
			Jess Healy	jess_healy@itsdigital.co.uk	01992 515 850
				Porting@itsdigital.co.uk	01992 515 850
L A COMMS	ETR	001		operations@lacomms.com	0844 776 7564
			Emma Wallbank	emma@lacomms.com	0345 099 9000
			Emma Wallbank	emma@lacomms.com	0345 099 9000
Liberty-izone Ltd	DRL	001/031	Porting Team	porting@liberty-i.com	08082819500
			Porting Team	porting@liberty-i.com	08082819500
			Porting Team	porting@liberty-i.com	08082819500
			Porting Team	porting@liberty-i.com	08082819500
LoopUp	DXV	040/031	Number Management	numbermanagement@loopup.com	
			Alan Stewart	alan.stewart@loopup.com	
			Number Management	numbermanagement@loopup.com	
Magrathea Telecommunications Ltd		102	Ashley Farr	porting@magrathea-telecom.co.uk	0845 004 0040
			Ashley Farr	porting@magrathea-telecom.co.uk	0845 004 0040
			Ashley Farr	porting@magrathea-telecom.co.uk	
Mainstream Digital Ltd	ECB	379	Natasha Hedges	customersupport@msdigital.com	0800 169 6000
			Keelie Russell	helpdesk@msdigital.com	0800 169 6000
				customersupport@msdigital.com	0800 169 6000
			Alan Sawyer	alan.sawyer@msdigital.com	0800 169 4055
Maintel Europe Limited	MFE CCG CVJ	477	Andrew Set	andrew.set@maintel.co.uk	0192 265 8617
			Thomas Stirling	provisioning@maintel.co.uk	0192 265 8566
				provisioning@maintel.co.uk	0192 265 8617
			Thomas Stirling	provisioning@maintel.co.uk	0192 265 8566
Mediahawk		989	Client Services Team	clientservices@mediahawk.co.uk	0333 222 8333
			Natalie Dawson	ndawson@mediahawk.co.uk	0333 222 8333
				clientservices@mediahawk.co.uk	0333 222 8333
			Colin Hudson	chudson@mediahawk.co.uk	0333 222 8333
Metronet (UK) Ltd	BZK	001/690	Porting Desk (VoIP)	voip-ticket@m247.com	0161 244 8000
			Voice Manager - Thomas Cowderoy	thomas.cowderoy@m247.com	0161 244 8000
			Porting Desk (VoIP)	voip-ticket@m247.com	0161 244 8000
Monkey Tree Hosting Ltd	MZF	001	MTH Support	support@monkeytreehosting.com	020 3358 0210
			MTH Support	support@monkeytreehosting.com	020 3358 0210
			MTH Support	support@monkeytreehosting.com	020 3358 0210
			Steve Curtis	steve@monkeytreehosting.com	020 3358 0210

Consolidated Contacts Register
Pre-Order Validation Process
(See Note 1 below regarding engagement options)

CP Name	RID Refs	Cupid refs	Case Handler Details		
			Escalation contact details		
			General order enquiries		
			ESDB Queries		
			Name	Email	Tel.No.
Mtech Comms Ltd	MNU	031	Drew White	preordervalidation@mtechcomms.co.uk	
Nationwide Telephone Assistance (NTA)		256	Neil Crocker	neil@nta.co.uk	0170 832 0020
			Neil Crocker	neil@nta.co.uk	0170 832 0020
				porting@nta.co.uk	0170 839 3939
Netmatters	MBI	001	Alex Jones	alex.jones@netmatters.com	
		537	Porting Team	telecoms@netmatters.com	
Net-Work Internet Ltd	DHB	360	Support	support@net-work.net	0330 220 2280
			David Dean	David@net-work.net	0330 220 2269
				support@net-work.net	0330 220 2280
Nexbridge Communications Ltd		001 (BT IPex)	Alex Ritchie, Heather Dunk, Jackie Peacock	porting@nexbridge.co.uk	0345 680 0800
			Alex Ritchie, Heather Dunk, Jackie Peacock	porting@nexbridge.co.uk	0345 680 0800
Nfon UK Ltd		102	Renata Sheshova	uk-porting@nfon.com	020 3740 6706
		001 (BT IPex)	Tamsin Deutrom-Yue	uk-porting@nfon.com	020 3740 6706
Node4		213	Felicity Stones	f.stones@node4.co.uk	0845 123 2229
			Jordan Kirby	j.kirby@node4.co.uk	0845 123 2229
				porting@node4.co.uk	0845 123 2228
NTE Limited	DHP	001 (BT IPex)	Peter Stephenson	peter.stephenson@nte.works	0191 518 8008
			Peter Stephenson	peter.stephenson@nte.works	0191 518 8008
			Peter Stephenson	peter.stephenson@nte.works	0191 518 8008
			Peter Stephenson	peter.stephenson@nte.works	0191 518 8008
OHANA 8	REJ	001	Emmanuel Laverty	admin@ohana8.co.uk	020 4619 9440
			Emmanuel Laverty	admin@ohana8.co.uk	020 4619 9440
				admin@ohana8.co.uk	020 4619 9440
			Emmanuel Laverty	admin@ohana8.co.uk	020 4619 9440
OneBill Telecom	ERX	001/815/820	OBt Provisioning	obthostedvoice@telecom-service.co.uk	
			OBt Provisioning	obthostedvoice@telecom-service.co.uk	
			OBt Provisioning	obthostedvoice@telecom-service.co.uk	
Onecom Limited	FWI	001	Porting Team	porting@onecom.co.uk	03300 888 999
			Porting Team	porting@onecom.co.uk	03300 888 999
			Porting Team	porting@onecom.co.uk	03300 888 999
			Porting Team	porting@onecom.co.uk	03300 888 999
Onecom Partners	BCW DGH EAX EKC	001 (BT IPEX)	IPT Team	iptprovisioning@onecomparters.co.uk	0800 068 5939
			Dan Greig	daniel.greig@onecomparters.co.uk	07562 600 777
			IPT Team	iptprovisioning@onecomparters.co.uk	0800 068 5939
			IPT Team	iptprovisioning@onecomparters.co.uk	0800 068 5939
Openreach Please note: excludes Non-Geo numbers at this time		001		Migration.services.validation@openreach.co.uk	
Opus Telecoms	BZT CRM	705		projectprovisioning@opustech.co.uk	020 8545 8545
			Jodie Watson	j.watson@opustech.co.uk	020 8545 8545
				projectprovisioning@opustech.co.uk	020 8545 8545
Orbital Net Ltd (Vfast Ltd)	FZU HCZ	001 (BT IPEX) 783	Orbital Net Porting Team	porting@orbital.net	0122 766 8900
			Orbital Net Porting Team	porting@orbital.net	0122 766 8900
			Orbital Net Porting Team	porting@orbital.net	0122 766 8900
			Orbital Net Porting Team	porting@orbital.net	0122 766 8900
Osiris Technologies	SAB JUG	001	Helpdesk	support@osirisit.co.uk	01603 986 500 Opt 2
			Josh Davey	josh.davey@osirisit.co.uk	01603 964 914
				voip@osirisit.co.uk	01603 986 500 Opt 2

Consolidated Contacts Register
Pre-Order Validation Process
(See Note 1 below regarding engagement options)

CP Name	RID Refs	Cupid refs	Case Handler Details		
			Escalation contact details		
			General order enquiries		
			ESDB Queries		
		Name	Email	Tel.No.	
Owlnet IP Ltd	BKC RVF	001	Rhys Hughes	info@owl.net	+44 331 630 4699
				info@owl.net	+44 331 630 4699
			Escalations	info@owl.net	+44 331 630 4699
			Escalations	info@owl.net	+44 331 630 4699
Plan.com	GMJ	102	James Bridson	jamesbridson@plan.com	0330 088 1818
			Ross Killicorn	rosskillicorn@plan.com	0330 088 1818
				operations@plan.com	0330 088 1818
			Ryan Smith	ryansmith@plan.com	0330 088 1818
Pond Group Limited	EGK	078 031 341	Greg Gillies	greg.gillies@pondgroup.com	020 3301 9050
			Greg Gillies	greg.gillies@pondgroup.com	020 3959 0140
				porting@pondgroup.com	020 3959 0140
			Tim Marchant	tim.marchant@pondgroup.com	020 3959 0140
PremierChoice Telecom		001	Jacob Brown	jbrown@premierchoicetelecom.com	020 8300 9495
			Jacob Brown	jbrown@premierchoicetelecom.com	020 8300 9495
			Jacob Brown	jbrown@premierchoicetelecom.com	020 8300 9495
Pure IP Ltd		439		sdteam@pure-ip.com	
			Charlotte Wasson	Charlotte.Wasson@pure-ip.com	020 3242 0979
			Kathleen Collins	Kathleen.Collins@pure-ip.com	020 3242 0979
Resilient PLC		275		support@smartnumbers.com	0306 790 2000
			Farhan Mohammed	F.Mohammed@Resilientplc.com	07559 900 066
				support@smartnumbers.com	0306 790 2000
				support@smartnumbers.com	0306 790 2000
Retail Technology Services	DDK	031 001	Jack Ebsworth	jack.ebsworth@rtsl.net	01604 214 747
			Robert Taylor	robert.taylor@rtsl.net	01604 214 747
			Jack Ebsworth	jack.ebsworth@rtsl.net	01604 214 747
			Jack Ebsworth	jack.ebsworth@rtsl.net	01604 214 747
RingCentral UK Ltd		001(IPex)	Porting Desk	numbertransfer-uk@ringcentral.com	0800 014 8091 (opt 4)
			Minesh Punja	minesh.punja@ringcentral.com	0208 126 1962
			Porting Desk	numbertransfer-uk@ringcentral.com	0800 014 8091 (opt 4)
			Porting Desk	numbertransfer-uk@ringcentral.com	0800 014 8091 (opt 4)
Scotnet	CVR	001 721	Micheil Malone	mm@scotnet.co.uk	01463 572 402
			Micheil Malone	support@scotnet.co.uk	01463 572 677
				support@scotnet.co.uk	01463 572 677
			Micheil Malone	support@scotnet.co.uk	01463 572 677
Scotphone ICS	GIW	001	Service Team	service@scotphone.co.uk	01506 425 400
			Admin Team	admin@scotphone.co.uk	01506 425 400
			Rosemary Weston Lewis	rosemary@scotphone.co.uk	01506 425 400
SectorSix Ltd		102(Magrathea) 001(BT)	Jeanie Andrews	jean.andrews@sectorsix.co.uk	0330 119 0999
			Matthew Bingham	Matthew.bingham@sectorsix.co.uk	0330 119 0999
			Jeanie Andrews	jean.andrews@sectorsix.co.uk	0330 119 0999
			Jeanie Andrews	jean.andrews@sectorsix.co.uk	0330 119 0999
Simwood	FKK	498	Porting Team	pov@simwood.com	0330 122 3000
			Rachel Dowling	pov@simwood.com	0330 122 3000
			Porting Team	pov@simwood.com	0330 122 3000
			Porting Team	pov@simwood.com	0330 122 3000
Sky Business	BME	822		B2BNumberPorting@sky.uk	
				B2BNumberPorting@sky.uk	
				B2BNumberPorting@sky.uk	
				B2BNumberPorting@sky.uk	
Southern Communications Ltd		001/774/773/851		servicedeliveryteam@southern-comms.co.uk	01256 391 110
			Claire Hawkins	claireh@southern-comms.co.uk	01256 391 110
				servicedeliveryteam@southern-comms.co.uk	01256 391 110
			Claire Hawkins	servicedeliveryteam@southern-comms.co.uk	01256 391 110
Spitfire Network Services Ltd	BGX	356	Spitfire Porting	porting1@spitfire.co.uk	020 7501 3130
			Spitfire Porting	provisioning@spitfire.co.uk	020 7501 3130
			Spitfire Porting	porting1@spitfire.co.uk	020 7501 3130
			Spitfire Porting	porting1@spitfire.co.uk	020 7501 3130
Sprint Ltd (acquired by Focus Group)		001	Porting Team	porting@focusgroup.co.uk	0127 387 4100
			Vicki Rishbeth	vicki.rishbeth@focusgroup.co.uk	0127 387 4100
			Porting Team	porting@focusgroup.co.uk	0127 387 4100
			Porting Team	porting@focusgroup.co.uk	0127 387 4100

Consolidated Contacts Register
Pre-Order Validation Process
(See Note 1 below regarding engagement options)

CP Name	RID Refs	Cupid refs	Case Handler Details		
			Escalation contact details		
			General order enquiries		
			ESDB Queries		
			Name	Email	Tel.No.
Standard Utilities	GDA	031/236	Brian Scullion, Conaire McMullan, Jordan Taylor	Porting@hellosu.com	0289 032 8888
			Brian Scullion, Conaire McMullan, Jordan Taylor	Porting@hellosu.com	0289 032 8888
				Porting@hellosu.com	0289 032 8888
			Brian Scullion, Conaire McMullan, Jordan Taylor	Porting@hellosu.com	0289 032 8888
Stour Marine		859 / 102	Porting Desk	porting@stourmarine.com	07537 100 100
			Catalin Pirnog	catalin_pirnog@stour.io	07537 128 706
				porting@stourmarine.com	07537 100 100
				porting@stourmarine.com	07537 100 100
Stripe21	CXJ	001	Support	support@stripe21.com	0800 756 2010
			Evie Mills	support@stripe21.com	0800 756 2010
				helpdesk@stripe21.com	0800 756 2010
			Support	support@stripe21.com	0800 756 2010
Subtopia Ltd	JUT	060		porting@subtopia.org	0121 638 0888
				porting@subtopia.org	0121 638 0888
				porting@subtopia.org	0121 638 0888
				porting@subtopia.org	0121 638 0888
Sure Gurnsey	RSB	014	Service Operations	serviceoperations@sure.com	01534 752310
			David Salisbury	David.Salisbury@sure.com	07829797970
				serviceoperations@sure.com	01534 752310
			Iain Daidson	iain.davidson@sure.com	
SureVoIP / Suretec Systems Ltd (Note 1)	DEA	291	Porting Team	POV@yay.com	0330 122 7000 opt 3
			Jez Pickering	jez_pickering@nebulacloud.com	0330 122 7000 opt 3
			Porting Team	POV@yay.com	0330 122 7000 opt 3
			Porting Team	POV@yay.com	0330 122 7000 opt 3
Swiftnet Ltd	CVP	354	Ops	ops@swiftnet.co.uk	0344 545 0051
			Ops	ops@swiftnet.co.uk	0344 545 0051
			Ops	ops@swiftnet.co.uk	0344 545 0051
			Ops	ops@swiftnet.co.uk	0344 545 0051
Synety		610	Technical implementation & portin	nick.burnitt@synety.com	0116 424 4014
			Porting Desk	porting@synety.com	0116 424 4014
Sysconfig Ltd	EGG	437 / 001	Support	support@sysconfig.cloud	0800 048 9300
			Support	support@sysconfig.cloud	0800 048 9300
			Support	support@sysconfig.cloud	0800 048 9300
			Support	support@sysconfig.cloud	0800 048 9300
TalkTalk Business		820		geoporting@talktalkbusiness.co.uk	0345 172 5124 opt 1,opt 1,opt 1
				fulfilmentescalations@talktalkbusiness.co.uk	0345 172 5124 opt 1,opt 1,opt 1
				geoporting@talktalkbusiness.co.uk	0345 172 5124 opt 1,opt 1,opt 1
TataCommunications		001 (BT Ipex)	Nitisha Dua	Nitisha.Dua@tatacommunications.com	+44 7795 641 141
			Prasada Reddy	prasada_reddy@tatacommunications.com	+91 904 968 9658
			Abhishek Sharma	abhishek.s@tatacommunications.com	+44 7795 641 141
			Kunal Dharamthok	Kunal.Dharamthok@tatacommunications.com	
Telappliant Ltd	DNI	396/102/001/031	PoV Team	pov@telappliant.com	0345 004 4040
			John Bonnell	escalation_pov@telappliant.com	0345 004 4040
				pov@telappliant.com	0345 004 4040
Telefonica		001	Complex Order Management Tea	CFOMT@o2.com	0844 576 6159
			Richard Cranswick	jucservicemanagement@o2.com	07803 859 845
			David Rafferty	jucservicemanagement@o2.com	0844 576 6159
			Complex Order Management Tea	CFOMT@o2.com	0844 576 6159
Telecom2 Ltd		001/395	N/A	N/A	N/A
			Donna Ward	porting@telecom2.net	020 8114 1201
			Donna Ward	donna_ward@telecom2.net	020 8114 1110
			Donna Ward	porting@telecom2.net	020 8114 1204
Telecoms World	BRM	313, 426	Donna Ward	donna_ward@telecom2.net	020 8114 1110
			Porting Team	porting@telecomsworld.com	0800 043 0800
			Porting Team	porting@telecomsworld.com	0800 043 0800
			Porting Team	porting@telecomsworld.com	0800 043 0800

Consolidated Contacts Register
Pre-Order Validation Process
(See Note 1 below regarding engagement options)

CP Name	RID Refs	Cupid refs	Case Handler Details		
			Escalation contact details		
			General order enquiries		
			ESDB Queries		
			Name	Email	Tel.No.
TelXL		169	Paul Shirley	paul.shirley@telxl.com	0370 067 0644
			Katie Ellis	katie.ellis@telxl.com	
				porting@telxl.com	0370 067 0670
Tendit Services Ltd	MLN	001/031/341	Projects Team	projects@tenditservices.co.uk	020 3961 4400
			Jess Healy	jess@tenditservices.co.uk	020 3961 4400
				projects@tenditservices.co.uk	020 3961 4400
The VOIP Store (End to End Telecomms Ltd)	NRP	102	Jess Healy	jess@tenditservices.co.uk	020 3961 4400
			Vaughan Curtis	vaughan@thevoipstore.co.uk	01903 866 443
			Vaughan Curtis	vaughan@thevoipstore.co.uk	01903 866 443
			Vaughan Curtis	vaughan@thevoipstore.co.uk	01903 866 443
Typicall		680/001(IPex)	Porting Desk	ngvsports@talktalkbusiness.co.uk	020 3328 4500 (opt 2)
			Roger Parsons	Roger.Parsons@talktalkbusiness.co.uk	020 3328 4502
			Provisioning desk	ngvsprovisioning@talktalkbusiness.co.uk	020 3328 4500 (opt 2)
			Provisioning desk	ngvsprovisioning@talktalkbusiness.co.uk	020 3328 4500 (opt 2)
Transltr Ltd t/as TheVoipShop		001	Nazir Jussab	porting@thevoipshop.co.uk	0330 124 1818
			Nazir Jussab	porting@thevoipshop.co.uk	0330 124 1818
			Nazir Jussab	team@transltr.net	0116 243 8426
			Abrar Jussab	operations@transltr.net	0116 262 7723

Consolidated Contacts Register
Pre-Order Validation Process
(See Note 1 below regarding engagement options)

CP Name	RID Refs	Cupid refs	Case Handler Details		
			Escalation contact details		
			General order enquiries		
			ESDB Queries		
			Name	Email	Tel.No.
UC-Reseller	NYC IUN	953	Porting Team	Porting@ucreseller.co.uk	020 3137 7729
			POV Escalations	supportdesk@uchelpdesk.co.uk accountmanagers@ucreseller.co.uk	020 3137 7729
			Porting Team	Porting@ucreseller.co.uk	020 3137 7729
			Porting Team	Porting@ucreseller.co.uk	020 3137 7729
VanillaIP/ DRD Communications Ltd		217/001(IPex)	Vas Koria	v.koria@drd.co.uk	020 8288 1253
			Tracey Scoates	t.scoates@drd.co.uk	020 8288 1242
			Alastair Brown	a.brown@drd.co.uk	020 8288 1268
			David Higgins	d.higgins@drd.co.uk	020 8288 1237
			Porting desk	NumberPorting@drd.co.uk	020 8288 1262
			Tracey Scoates	NumberPorting@drd.co.uk	020 8288 1262
			Alastair Brown	NumberPorting@drd.co.uk	020 8288 1268
Vapour Media	GRP	102(Magrathea) 001(BT)		gethelp@vapourcloud.com	0333 200 1142
				gethelp@vapourcloud.com	0333 200 1142
				gethelp@vapourcloud.com	0333 200 1142
				gethelp@vapourcloud.com	0333 200 1142
Verizon		025	Porting Desk	gnp-portingdesk@uk.verizon.com	0118 905 6444
			Edward Simpson	edward.simpson@uk.verizon.com	0118 905 6082
			Porting Desk	gnp-portingdesk@uk.verizon.com	0118 905 6444
			Verizon 999	bt-999-rejections@uk.verizon.com	0118 905 6444
Virgin Media 02		NTL-825 Telewest - 135	Business Ports Team	BusinessNPORS@virginmedia.co.uk	0845 045 0244
			Martin Nolan	martin.nolan@virginmedia.co.uk	07976 597 873
			Business Ports Team	BusinessNPORS@virginmedia.co.uk	0845 045 0244
			Business Ports Team	BusinessNPORS@virginmedia.co.uk	0845 045 0244
Virocom Ltd	BYE	302	Support	support@virocom.co.uk	0345 678 8898
			Daniel Scott	daniel.scott@virocom.co.uk	020 3589 6550
			Paul Bryon	paul.bryon@virocom.co.uk	020 3589 6554
			Albana Ismajli	albana.ismajli@virocom.co.uk	020 3589 6556
Vodafone (CWW)		013	Vodafone(CWW) Porting Team	MultilinePOVRequests@vodafone.com	0800 316 9999, Opt1,Opt1
			Porting escalations	portingescalations@vodafone.com	0800 316 9999, Opt2
			Justin Day	justin.day@vodafone.com	07822 869 067
				CWWGNP@vodafone.com	0800 316 9999, Opt1,Opt1
Vodafone One Net (IPEX)		001 (IpeX CP)	Erica Howell	ONBPorting@help.vodafone.co.uk	0178 279 2822
			Kylie Turner	ONBPorting@help.vodafone.co.uk	0178 279 2822
			Cassie Phillips	ONBPorting@help.vodafone.co.uk	0178 279 2822
			Erica Howell	erica.howell@vodafone.com	0178 279 2822
Voice 2 Voice Ltd	DWW	396/102/001/031	PoV Team	pov@telappliant.com	0345 004 4040
			John Bonnell	escalation_pov@telappliant.com	0345 004 4040
				pov@telappliant.com	0345 004 4040
Voiceflex Ltd		341	Porting Team	Numberports@voiceflex.com	020 3301 6000
			Team Leader	Smcgowan@voiceflex.com	020 3301 6000
			Porting Team	Numberports@voiceflex.com	020 3301 6000
			Voiceflex 999	Vfprovisioning@voiceflex.com	020 3301 6000
VoiceHost Ltd		537	Porting Team	porting@voicehost.co.uk	01603 904 090
			Jake Marshall	jake_marshall@voicehost.co.uk	01603 904 098
			Tom Holyfield	thomas.holyfield@voicehost.co.uk	01603 904 096
			Porting Team	porting@voicehost.co.uk	01603 904 090
			Jake Marshall	jake_marshall@voicehost.co.uk	01603 904 098
Voip Unlimited		367		pov@voip-unlimited.net	01202 612 119
			Natasha Wyatt	portingescalations@voip-unlimited.net	01202 612 119
Voxbit Ltd		001	Stephen Weir	Stephenweir@voxbit.net	0800 024 8974
			Maria Woods	mariawoods@voxbit.net	0800 024 8974
			Stephen Weir	Stephenweir@voxbit.net	0800 024 8974
Voxbone SA Ltd		338	Voxbone Porting Team	international-lnpteam@bandwidth.com	(+32)25883989
			Voxbone Porting Manager	international_porting_escalations@bandwidth.com	(+44)121 368 1519
			Voxbone Porting Operations Manager	ldurose@bandwidth.com	(+32)28080699
			Carrier Team	interconnect@bandwidth.com	

Consolidated Contacts Register
Pre-Order Validation Process
(See Note 1 below regarding engagement options)

CP Name	RID Refs	Cupid refs	Case Handler Details		
			Escalation contact details		
			General order enquiries		
			ESDB Queries		
			Name	Email	Tel.No.
Voxyonder (inc. Aloha Telecommunications Ltd Numbers)		890 606		porting-info@voxyonder.com	
				porting-info@voxyonder.com	
				porting-info@voxyonder.com	
				porting-info@voxyonder.com	
VSL Networks Ltd		001	Porting Team	porting@vslgroup.co.uk	0800 093 3000
			Porting Escalations	portingescalations@vslgroup.co.uk	0800 093 3000
				porting@vslgroup.co.uk	0800 093 3000
			Andrew Brabrook	andrew.brabrook@vslgroup.co.uk	01707 378625
Wavecrest Networks Limited	CZM	812/860	Carl Watson	billing-uk@wavecrest.eu	020 7097 4113 020 7097 4000
			Carl Watson	billing-uk@wavecrest.eu	020 7097 4113 020 7097 4000
			Carl Watson	billing-uk@wavecrest.eu	020 7097 4113 020 7097 4000
			Carl Watson	billing-uk@wavecrest.eu	020 7097 4113 020 7097 4000
			Carl Watson	billing-uk@wavecrest.eu	020 7097 4113 020 7097 4000
West Cloud Contact Solutions Limited	CFS	706	Provisioning Team	mnprovisioning@west.com	0116 229 2745
			Lee Clements	lclements@west.com	0116 2292717
				mnprovisioning@west.com	0116 229 2745
Wightfibre Ltd	BHV DHV	997	Robert Purkiss	porting@wightfibre.com	0198 324 2424
			Robert Purkiss	porting@wightfibre.com	0198 324 2424
			Robert Purkiss	porting@wightfibre.com	0198 324 2424
WANSTOR LTD	EMH	766	Dean Cooper-Moss	Provisioning@wanstor.com	020 3967 5160
			Dean Cooper-Moss	dean.cooper-moss@wanstor.com	020 3967 5160
			Andrew Buchanan	andrew.buchanan@wanstor.com	020 7592 7860
			Sandipan Halder	sandipan.halder@wanstor.com	020 7592 7860
XLN Telecom	BVF	001/815/820	XLN Provisioning	hostedvoice@xlntelecom.co.uk	
			XLN Provisioning	hostedvoice@xlntelecom.co.uk	
			XLN Provisioning	hostedvoice@xlntelecom.co.uk	
X-on Health Ltd (previously Storacall Technology t/a X on)		487	Porting Team	Porting@x-on.co.uk	0333 332 0155
			Alex Day / Sam E-K	porting@x-on.co.uk	0333 332 0155
			Porting Team	porting@x-on.co.uk	0333 332 0155
			999 Team	999@x-on.co.uk	0333 332 6633
Yappl Ltd	NAV	093/871/031/341	Pete Wainwright	pete.wainwright@yappl.com	0333 344 8290
			Jamie Andrews	jamie.andrews@yappl.com	
			Steve Hamilton	Steve.hamilton@yappl.com	
			Pete Wainwright	pete.wainwright@yappl.com	0333 344 8290
				portingvoiceflex@yappl.com	0333 344 8290
YayYay Ltd	KWR	868/498/040	Porting Team	POV@yay.com	0330 122 7000 opt 3
			Jez Pickering	jez.pickering@nebulacloud.com	0330 122 7000 opt 3
			Porting Team	POV@yay.com	0330 122 7000 opt 3
			Porting Team	POV@yay.com	0330 122 7000 opt 3
YB Communications Limited (T/A Northern Telecom)	KIU	102		support@northerntelecom.co.uk	
			Jon Graves	support@northerntelecom.co.uk	0113 831 5555
				support@northerntelecom.co.uk	
				support@northerntelecom.co.uk	
Yoozoom Telecom Ltd		001 (BT) 256 (NTA)	Shelly Matthew	provisioning@yoozoom.co.uk	0113 887 8000, Opt 1
			Shelly Matthew	provisioning@yoozoom.co.uk	0113 887 8000, Opt 1
				provisioning@yoozoom.co.uk	0113 887 8000, Opt 1
Zapappi Ltd	LVU	871	Numbering Team	pov-request@zapappi.com	0330 320 3333
			Ben Merrills	ben@zapappi.com	0330 320 3333
			Support Team	support@zapappi.com	0330 320 3333
			Support Team	support@zapappi.com	0330 320 3333
Zen Internet		241/685/001	Service Provision Team	sp_voice@zen.co.uk	01706 902180
			Neil Cross	neil.cross@zeninternet.co.uk	
			Jodie Kay	jodie.kay@zeninternet.co.uk	
			Simon Dodd	simon.dodd@zeninternet.co.uk	01706 902136

Consolidated Contacts Register
Pre-Order Validation Process
(See Note 1 below regarding engagement options)

CP Name	RID Refs	Cupid refs	Case Handler Details		
			Escalation contact details		
			General order enquiries		
			ESDB Queries		
			Name	Email	Tel.No.
ZVC UK LTD (Zoom)		040/388	Porting Desk	portinguk-leads@zoom.us	
			Shazia Saeed	shaz.saeed@zoom.us	0207 113 9077
				portinguk-leads@zoom.us	

Note 1

In the absence of a pre-existing Contractual Agreement, a Gaining CP (GCP) will need to sign a bilateral NDA with the Losing CP (LCP) which this CP (or their agent) will provide on request.

PoV Registration: CPs need to be registered (with OTA2) to use the PoV process. By doing this, CPs are 'signing-up' to the principle that they can contact the other 'registered' party directly and be confident that full co-operation will be given, and, in-turn as an LCP, will co-operate with a registered GCP who contacts them.

OTA2 encourages all CPs to register their PoV contact details. The PoV contacts register is maintained by OTA2 and is published on the 2 web-sites below:

<http://www.offta.org.uk/best.htm>

http://www2.magrathea-telecom.co.uk/industry_porting/

If the LCP is known to the GCP, and both are PoV registered, then the GCP may submit a PoV request direct to the LCP, or the GCP may choose to submit their PoV request to the LCP's Network Partner (i.e. the Voice Service Provider) in the 1st instance.

N.B....For Data Protection reasons, some LCPs will only process PoV requests from GCPs who already have a contractual agreement (with the appropriate confidentiality warranties) in place with them.

Where such a Porting agreement does not already exist, the GCP has 2 options:-

1st Option – Bilateral Non-Disclosure Agreement (NDA) – Recommended: The GCP should ask the LCP to provide an NDA which the GCP will review, sign and return. Once both parties have signed this bilateral NDA, the PoV transaction (and all subsequent PoV requests between the 2 parties) can proceed.

2nd (Default) Option - Where a GCP is unable to enter into a bilateral NDA with the LCP, the GCP may alternatively submit their PoV request via their own Network partner who will send the request directly to the LCP or their Network partner (on behalf of the GCP) – The assumption is that the Gaining Network Partner is more likely to have a bilateral porting agreement with the Losing Network Partner.