

IMPORTANT - PLEASE READ

The content of a PoV request contains customer sensitive information, therefore care must be taken to ensure PoV's are sent to the correct CP

Please check the CP details and email address you intend to use, before sending your PoV request

Consolidated Contacts Register Pre-Order Validation Process (See Note 1 below regarding engagement options)

CP Name	RID Refs	Cupid refs	Case Handler Details		
			Escalation contact details		
			General order enquiries		
			ESDB Queries		
			Name	Email	Tel.No.
4Com PLC	DTP	001/031	4Com Provisioning Team	POV@4com.co.uk	01202592398
			Drew White	drew.white@4com.co.uk	01202592255
			4Com Provisioning Team	POV@4com.co.uk	01202592398
Six Degrees Technology Group	BQX	82/159	6DG Porting Team	porting@6dg.co.uk	0800 012 8901
			Claudia Collins	claudia.collins@6dg.co.uk	0207 856 3423
				porting@6dg.co.uk	0800 012 8901
			Alex Webster	Alex.webster@6dg.co.uk	0207 856 3121
Aastha Ltd		001 005	Aastha Provisioning Team	provisioning@aastha.co.uk	020 3751 0000
			Chief Technology Officer	cto@aastha.co.uk	
			Aastha Provisioning Team	provisioning@aastha.co.uk	02037510000
Abzorb systems Ltd		001 031		provisioning@abzorb.co.uk	
			Jonathan Attwood	jonathan.attwood@abzorb.co.uk	01484 405300
				provisioning@abzorb.co.uk	
Agape Communications	GGG	031/236	Brian Scullion, Conaire McMullan, Jordan Taylor	Porting@hellosu.com	02893212020
			Brian Scullion, Conaire McMullan, Jordan Taylor	Porting@hellosu.com	02893212020
				Porting@hellosu.com	02893212020
			Brian Scullion, Conaire McMullan, Jordan Taylor	Porting@hellosu.com	02893212020
AQL		093	Aql Porting Team	porting.orders@telserv.co.uk	01133203040
			Tracey Mulvey	tracy.mulvey@uk.aql.com	0113 493 0235
			Aql Porting Team	porting.orders@telserv.co.uk	01133203040
			Aql Porting Team	porting.orders@telserv.co.uk	01133203040
Arotec Ltd	KVP	001	Roy Teeluck	np@arotec.co.uk	443302020223
			Roy Teeluck	np@arotec.co.uk	443302020223
			Roy Teeluck	np@arotec.co.uk	443302020223
			Roy Teeluck	np@arotec.co.uk	443302020223
Barritel Limited	PHZ	114	Annabel Bowe / Gareth Blades	porting@barritel.com	0345 475 8802
				porting@barritel.com	
				porting@barritel.com	0345 475 8802
Beacon IT Ltd	KWC	001		support@beaconit.co.uk	01603905420
			Louise Smith	louise.smith@beaconit.co.uk	01603905420
				support@beaconit.co.uk	01603905420
			Louise Smith	louise.smith@beaconit.co.uk	01603905420
Bellcom Communications Ltd		102 001 093	Elliott Clements	team@bellcom.org	02033930000
			Tiago Coelho	Tiago@bellcom.org	02033930000
Bistech Managed Services Ltd		001/031	Analysis Team	analysis@bistech.co.uk	01202332244
			Dot Pomichowska	analysis@bistech.co.uk	01202332244
			Analysis Team	analysis@bistech.co.uk	01202332244
			Analysis Team	analysis@bistech.co.uk	01202332244

Consolidated Contacts Register
Pre-Order Validation Process
(See Note 1 below regarding engagement options)

CP Name	RID Refs	Cupid refs	Case Handler Details		
			Escalation contact details		
			General order enquiries		
			ESDB Queries		
			Name	Email	Tel.No.
Britannic Technologies		001	cbirt@btlnet.co.uk	cbirt@btlnet.co.uk	01483 242576
			Gerry Oconnor	goconnor@btlnet.co.uk	01483242523
				idendle@btlnet.co.uk	01483 554827
			Caroline Sprake	csprake@btlnet.co.uk	01483 242510
BT Global Services (as Gaining CP only - Use Openreach if Global Services is the LCP) Please note: excludes Non-Geo numbers at this time		001		ov.central.nmp@bt.com	
BTW/Ipex Please note: excludes Non-Geo numbers at this time		001		btwholesalepovrequests@bt.com	08000778247, Opt 1,2
				wolverhamptonexport@bt.com	08000778247 Opt 1,2
				wolverhamptonexport@bt.com	08000778247, Opt 1,2
				wolverhamptonexport@bt.com	08000778247, Opt 1,2
Buzz Connect	CXN	23	Paul Condron	paulc@buzznetworks.co.uk	020 3488 8819
			Steven King	stevenking@buzznetworks.co.uk	020 3137 2812
			Steven King	stevenking@buzznetworks.co.uk	020 3137 2812
Central Technology	EGY	755	Projects Porting Team	service@ct.co.uk	01246 266 131
			Projects Porting Escalations	service@ct.co.uk	01246 266 131
				service@ct.co.uk	01246 266 131
			Projects Porting Team	service@ct.co.uk	01246 266 131
CenturyLink Communications UK Limited		804	Karen Ticehurst	gnp.orders@centurylink.com	0330 060 7355
			Erika Frewen	gnp.orders@centurylink.com	0330 060 7355
			Rebecca Dore	Rebecca.dore@centurylink.com	0330 060 9157
			Michael Wall	michael.wall@centurylink.com	0330 060 8423
Channel Telecom	EAX	001 031	Porting Team	pov-requests@channeltelecom.com	0800 144 4900
			Leigh Taylor	ltaylor@channeltelecom.com	0800 144 4900
			Porting Team	pov-requests@channeltelecom.com	0800 144 4900
Claranet	DZF	001	Claranet Project Office	porting@uk.clara.net	0207 685 8214
			Pamela Cowan-Davies	Pamela.Cowan-Davies@uk.clara.net	0207 685 8141
				porting@uk.clara.net	
Clarity Telecom Ltd	BLT	001	Stephen Weir	Stephen.weir@claritytele.com	02890270050
			Maria Woods	maria.woods@claritytele.com	02890270050
			Stephen Weir	Stephen.weir@claritytele.com	02890270050
Chaser Communications	QKR	001	Charlotte Hurley	charlotteh@chasercomms.co.uk	0191 2723260
			Louise De Swart	louises@chasercomms.co.uk	0191 2723260
				reception@chasercomms.co.uk	0191 2723260
ChunkyChips.net Ltd	CFM	283 031	Provisions	provisions@chunkychips.net	01268288188
			Neil O'Mahony	neil@chunkychips.net	01268288188
2 Circles Communications		001	John Clear	orderhub@2circles.com	03456200200
			Tony Smith	tsmith@2circles.com	03456200200
				orderhub@2circles.com	03456200200
Citrus Telecommunications		127		pov-requests@citrustelecom.com	03451939393
				pov-requests@citrustelecom.com	03451939393
				pov-requests@citrustelecom.com	03451939393
COLT		040		UKPORTINGDESK@COLT.NET	
			Ashish Singh Chouhan	Ashish.Chouhan@Colt.Net	02071896873
Communicate Technology	PSB	001 (BT) 093 (AQL)	Will Boston	will.boston@communicate.technology	01740 661074
			Eleanor Atkinson	eleanor.atkinson@communicate.technology	01740 661073
				enquiries@communicate.technology	0800 404 8888
			Telecoms Team	telecoms@communicate.technology	0800 404 8888
Core Telecom Limited	DNK	270	Mike Harrison	Porting@CoreTelecom.co.uk	08445040000
			Mike Harrison	Porting@CoreTelecom.co.uk	08445040000
				Porting@CoreTelecom.co.uk	
			Mike Harrison	Porting@CoreTelecom.co.uk	08445040000

Consolidated Contacts Register
Pre-Order Validation Process
(See Note 1 below regarding engagement options)

CP Name	RID Refs	Cupid refs	Case Handler Details		
			Escalation contact details		
			General order enquiries		
			ESDB Queries		
			Name	Email	Tel.No.
Giacom (previously Digital Wholesale Solutions/DWS)	FEL BSI	001/341/005/029	DWS	pov-request@giacom.com	0330 100 1233 Opt 1 Opt 2 Opt 1
			Kevin Dixon	Kevin.Dixon@giacom.com	
			Larysa Holden	Larysa.Holden@giacom.com	
			Adam Lathan	Adam.Lathan@giacom.com	
			Michael Dunn	Michael.Dunn@giacom.com	
			Simon Kee	Simon.Kee@giacom.com	
			Courtney Scott	Courtney.Scott@giacom.com	
			Stephen Jackson	Stephen.Jackson@giacom.com	
			Melody Hunt	Melody.Hunt@giacom.com	
				pov-escalations@giacom.com	
	pov-request@giacom.com	0330 100 1233 Opt 1 Opt 2 Opt 1			
	ESDB-queries@giacom.com	0330 100 1233 Opt 1 Opt 2 Opt 1			
Dial 9 Communications Ltd	KNA	842	Porting Desk	gnp@dial9.co.uk	03300880900
			Dan Quinney	dang@dial9.co.uk	03300880900
			Porting Desk	gnp@dial9.co.uk	03300880900
			Porting Desk	gnp@dial9.co.uk	03300880900
Dialpad		040, 338	Dialpad Porting Team	porting@dialpad.com	
			Ty Matragas	ty.matragas@dialpad.com	
			Dialpad Porting Team	porting@dialpad.com	
			Dialpad Porting Team	porting@dialpad.com	
Digital Space		376	Keith McGoverne	keith.mcgoverne@digitalspace.co.uk	03302002461
			Keith McGoverne	keith.mcgoverne@digitalspace.co.uk	03302002461
			Keith McGoverne	keith.mcgoverne@digitalspace.co.uk	03302002461
			Keith McGoverne	keith.mcgoverne@digitalspace.co.uk	03302002461
Earth Broadband	QHB	001 (BT IPEX)	Ty Matragas	ty.matragas@dialpad.com	
			Dialpad Porting Team	porting@dialpad.com	
			Dialpad Porting Team	porting@dialpad.com	
			Luke Chapman	luke.chapman@earthbroadband.com	07708972131
Easynet		229	Porting Desk	projectm@easynet.com	01344 543955
			Judith Wicks	projectm@easynet.com	01344 543955
				projectm@easynet.com	01344 543955
			Porting Desk	projectm@easynet.com	01344 543955
eir evo UK Ltd (eir business NI ONLY)		001 (BT IPEX)	Colin Woodside	colin.woodside@eirevo.co.uk	'+447494226614
			Colin Woodside	colin.woodside@eirevo.co.uk	'+447494226614
			Colin Woodside	colin.woodside@eirevo.co.uk	'+447494226614
			Colin Woodside	colin.woodside@eirevo.co.uk	'+447494226614
Elisha Telecom		102	Elisha Telecom	support@elishatelecom.com	0207 100 1114
			Marvin Tiu	support@elishatelecom.com	0207 100 1114
			Elisha Telecom	support@elishatelecom.com	0207 100 1114
			Elisha Telecom	support@elishatelecom.com	0207 100 1114
eve Connect Ltd t/a eve Networks Ltd		756	eve Support	porting@evenetworks.com	0800 860 6383
			Liam Spry	liam.spry@evenetworks.com	0800 860 6383
			eve Support	porting@evenetworks.com	0800 860 6383
FlexiNet Ltd	QBC	659, 001, 031, 686, 773, 774	Porting Team	porting@flexinet.uk	'03303203660
			Ryan Mariner	ryanm@flexinet.uk	'03303203660
				porting@flexinet.uk	'03303203660
Flexitel		001(BTW IPex)	Kevin Archer	numbering@flexitel.com	08703210702
			Kevin Archer	numbering@flexitel.com	08703210702
			Kevin Archer	numbering@flexitel.com	08703210702
			Kevin Archer	numbering@flexitel.com	08703210702
Flotek Group Limited	QCM	537, 686, 659, 001, 773, 774, 857, 823	Annie Thomas	projects@flotek.io	02921508000
			Malcolm Holland	mh@flotek.io	02921508000
				projects@flotek.io	02921508000
Focus Group	CKY	031	Porting Team	porting@focusgroup.co.uk	01273874100
			Vicki Rishbeth	vicki.rishbeth@focusgroup.co.uk	01273874100
			Porting Team	porting@focusgroup.co.uk	01273874100
			Porting Team	porting@focusgroup.co.uk	01273874100

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			Name	Email	Tel.No.
Gamma (Note 1)		031	Porting Desk	gnp@gamma.co.uk	08452416002
			Porting Escalations	portingescalations@gamma.co.uk	
			Ross Craig	ross.craig@gamma.co.uk	03330142453
GCI Network Solutions		044(EDGE) 161(EDGE) 160/835(Invomo)		porting@gcicom.net	
			Nikki Grove	Nikki.grove@gcicom.net	08444434433 op 1
Genesis Telecom Limited	FXH	093/031	Support Team	support@genesistelecom.co.uk	'02890662500
			Martin Hannigan	martin.hannigan@genesistelecom.co.uk	'02895072101
			Support Team		'02890662500
			Support Team	support@genesistelecom.co.uk	'02890662500
Hello Telecom (UK) PLC		176	Andrew Evaristo	Numberports@hello-telecom.co.uk	01158526600
			Gary Arnold	Numberports@hello-telecom.co.uk	01158526600
				Numberports@hello-telecom.co.uk	01158526600
			Andrew Evaristo	Numberports@hello-telecom.co.uk	01158526600
iHub		138/001	Maura Vinall	orders@ihub.co.uk	02031701675
			Maura Vinall	orders@ihub.co.uk	02031701675
			Maura Vinall	orders@ihub.co.uk	02031701675
iNet Telecoms Ltd (Voipfone)	CDF	184 001/031/102	Voipfone Porting Department	porting@voipfone.co.uk	020 7043 5555
			Michelle Rose	michelle@voipfone.co.uk	020 7043 5555
				porting@voipfone.co.uk	020 7043 5555
			Voipfone 999 Team	999@voipfone.co.uk	020 7043 5555
Infologic Telecom	EQF DVY	001	Kyle Pasmore	support@infologictelecom.co.uk	01908 711330
			David Stolz	davidstolz@infologictelecom.co.uk	01908 711323
				support@infologictelecom.co.uk	01908 711330
Integral Worldwide	PUR	102	Chris Spicer	chris.spicer@integralworldwide.com	01375 820090
			Chris Spicer	chris.spicer@integralworldwide.com	01375 820090
Integrated Digital Services Ltd	BED	001/293/288/283 031/686/773/774 341	Paul Watchman	paul@idsi.co.uk	
				support@idsi.co.uk	
Intercity Technology Ltd	BCM DMB	378	Customer Services	CustomerService@intercity.technology	08009129966
			Customer Services	CustomerService@intercity.technology	08009129966
			Customer Services	CustomerService@intercity.technology	08009129966
Intermedia Cloud Communications		040 (COLT) 338 (Voxbone)	International Team	intlcarrierorders@intermedia.net	
			Mel Barry	mbarry@intermedia.com	
			International Team	intlcarrierorders@intermedia.net	
Internet Central Limited	EVN	568, 031, 001	Number Porting Team	porting@ic.co.uk	01782 667766
			Support	support@ic.co.uk	01782 667766
			Number Porting Team	porting@ic.co.uk	01782 667766
			Number Porting Team	porting@ic.co.uk	01782 667766
Invoco Telecom	MQJ	266	Dominic Pearce	porting@invoco.net	8451390460
			Jay Mills	porting.escalations@invoco.net	
			Dominic Pearce	porting@invoco.net	8451390460

**Consolidated Contacts Register
Pre-Order Validation Process
(See Note 1 below regarding engagement options)**

Consolidated Contacts Register Pre-Order Validation Process (See Note 1 below regarding engagement options)					
CP Name	RID Refs	Cupid refs	Case Handler Details		
			Escalation contact details		
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			Escalation contact details		
			General order enquiries		
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			Name	Email	Tel.No.
IP Wholesale Ltd	LGM	751	Laurance Bennett	laurance.bennett@ipwholesale.co.uk	01612198203
			Oliver Woods	oliver.woods@ipwholesale.co.uk	01618211350
			Laurance Bennett	laurance.bennett@ipwholesale.co.uk	01612198203
			Laurance Bennett	laurance.bennett@ipwholesale.co.uk	01612198203
I.T Communications Limited	HIU	781/31/102	David Benwell	porting@it-communicationsltd.co.uk	03300250250
			David Benwell	porting@it-communicationsltd.co.uk	03300250250
				porting@it-communicationsltd.co.uk	
			David Benwell	porting@it-communicationsltd.co.uk	03300250250
IT Professional Services Ltd		031/001/341/825/135	Porting Team	porting@itps.co.uk	01914428300
			Porting Team	porting@itps.co.uk	01914428300
			Porting Team	porting@itps.co.uk	01914428300
ITS Digital	ILS	031		Porting@itsdigital.co.uk	01992 515850
			Jess Healy	jess.healy@itsdigital.co.uk	01992 515850
				Porting@itsdigital.co.uk	01992 515850
L A COMMS	ETR	001		operations@lacomms.com	08447767564
			Emma Wallbank	emma@lacomms.com	03450 999000
			Emma Wallbank	emma@lacomms.com	03450 999000
LoopUp	DXV	040/031	Number Management	numbermanagement@loopup.com	
			Alan Stewart	alan.stewart@loopup.com	
			Number Management	numbermanagement@loopup.com	
			Alan Stewart	alan.stewart@loopup.com	
Magrathea Telecommunications Ltd		102	Ashley Farr	porting@magrathea-telecom.co.uk	0845 004 0040
			Ashley Farr	porting@magrathea-telecom.co.uk	0845 004 0040
			Ashley Farr	porting@magrathea-telecom.co.uk	
Maintel Europe Limited	MFE	477	Andrew Set	andrew.set@maintel.co.uk	01922658617
	CCG		Thomas Stirling	provisioning@maintel.co.uk	01922658566
	CVJ			provisioning@maintel.co.uk	01922658617
			Thomas Stirling	provisioning@maintel.co.uk	01922658566
Mediahawk		989	Client Services Team	clientservices@mediahawk.co.uk	0333 222 8333
			Natalie Dawson	ndawson@mediahawk.co.uk	0333 222 8333
				clientservices@mediahawk.co.uk	0333 222 8333
			Colin Hudson	chudson@mediahawk.co.uk	0333 222 8333
Metronet (UK) Ltd	BZK	001/690	Porting Desk (VoIP)	voip-ticket@m247.com	01612448000
			Voice Manager - Thomas Cowderoy	thomas.cowderoy@m247.com	01612448000
			Porting Desk (VoIP)	voip-ticket@m247.com	01612448000
Monkey Tree Hosting Ltd	MZF	001	MTH Support	support@monkeytreehosting.com	020 3358 0210
			MTH Support	support@monkeytreehosting.com	020 3358 0210
			MTH Support	support@monkeytreehosting.com	020 3358 0210
			Steve Curtis	steve@monkeytreehosting.com	020 3358 0210
Mtech Comms Ltd	MNU	031		preordervalidation@mtechcomms.co.uk	
			Drew White	drew.white@mtechcomms.co.uk	
Nationwide Telephone Assistance (NTA)		256	Neil Crocker	neil@nta.co.uk	01708320020
			Neil Crocker	neil@nta.co.uk	01708320020
				porting@nta.co.uk	01708393939
			Neil Crocker	neil@nta.co.uk	01708320020

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CP Name	RID Refs	Cupid refs	Case Handler Details		
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			Name	Email	Tel.No.
Net-Work Internet Ltd	DHB	360	Support	support@net-work.net	03302202280
			David Dean	David@net-work.net	03302202269
				support@net-work.net	03302202280
Nexbridge Communications Ltd		001 (BT IPex)	Alex Ritchie, Heather Dunk, Jackie Peacock	porting@nexbridge.co.uk	03456800800
			Alex Ritchie, Heather Dunk, Jackie Peacock	porting@nexbridge.co.uk	03456800800
NFON UK Ltd		102	Renata Sheshova	uk-porting@nfon.com	02037 406706
		001 (BT Ipex)	Tamsin Deutrom-Yue	uk-porting@nfon.com	02037 406706
Node4		213	Felicity Stones	f.stones@node4.co.uk	08451232229
			Jordan Kirby	j.kirby@node4.co.uk	08451232229
				porting@node4.co.uk	08451232228
NTE Limited	DHP	001 (BT IPex)	Peter Stephenson	peter.stephenson@nte.works	01915188008
			Peter Stephenson	peter.stephenson@nte.works	01915188008
			Peter Stephenson	peter.stephenson@nte.works	01915188008
OneBill Telecom	ERX	001/815/820	OBT Provisioning	obhostedvoice@telecom-service.co.uk	
			OBT Provisioning	obhostedvoice@telecom-service.co.uk	
			OBT Provisioning	obhostedvoice@telecom-service.co.uk	
Onecom Partners	BCW DGH EAX EKC	001 (BT IPEX)	IPT Team	iptprovisioning@onecomparters.co.uk	08000685939
			Dan Greig	daniel.greig@onecomparters.co.uk	07562600777
			IPT Team	iptprovisioning@onecomparters.co.uk	08000685939
			IPT Team	iptprovisioning@onecomparters.co.uk	08000685939
Openreach Please note: excludes Non-Geo numbers at this time		001		Migration.services.validation@openreach.co.uk	
Opus Telecoms	BZT	705		projectprovisioning@opustech.co.uk	0208 545 8545
	CRM		Jodie Watson	j.watson@opustech.co.uk	0208 545 8545
				projectprovisioning@opustech.co.uk	0208 545 8545
Orbital Net Ltd (Vfast Ltd)	FZU HCZ	001 (BT IPEX) 783	Orbital Net Porting Team	porting@orbital.net	01227668900
			Orbital Net Porting Team	porting@orbital.net	01227668900
			Orbital Net Porting Team	porting@orbital.net	01227668900
			Orbital Net Porting Team	porting@orbital.net	01227668900
Plan.com	GMJ	102	James Bridson	jamesbridson@plan.com	03300881818
			Ross Killicorn	rossskillicorn@plan.com	03300881818
				operations@plan.com	03300881818
			Ryan Smith	ryansmith@plan.com	03300881818
Pond Group Limited	EGK	078	Greg Gillies	greg.gillies@pondgroup.com	020 3301 9050
		031	Greg Gillies	greg.gillies@pondgroup.com	02039590140
		341		porting@pondgroup.com	02039590140
			Tim Marchant	tim.marchant@pondgroup.com	02039590140
PremierChoice Telecom		001	Jacob Brown	jbrown@premierchoicetelecom.com	02083009495
			Jacob Brown	jbrown@premierchoicetelecom.com	02083009495
			Jacob Brown	jbrown@premierchoicetelecom.com	02083009495
Pure IP Ltd		439		sdteam@pure-ip.com	
			Charlotte Wasson	Charlotte.Wasson@pure-ip.com	02032420979
			Kathleen Collins	Kathleen.Collins@pure-ip.com	02032420979
Reslient PLC		275		support@smartnumbers.com	0306 790 2000
			Farhan Mohammed	F.Mohammed@Reslientplc.com	07559900066
				support@smartnumbers.com	0306 790 2000
				support@smartnumbers.com	0306 790 2000
RingCentral UK Ltd		001(IPex)	Porting Desk	numbertransfer-uk@ringcentral.com	0800 014 8091 (opt 4)
			Minesh Punja	minesh.punja@ringcentral.com	0208 126 1962
			Porting Desk	numbertransfer-uk@ringcentral.com	0800 014 8091 (opt 4)
			Porting Desk	numbertransfer-uk@ringcentral.com	0800 014 8091 (opt 4)

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			Escalation contact details		
			General order enquiries		
			ESDB Queries		
			Name	Email	Tel.No.
Sectorsix Ltd		102(Magrathea) 001(BT)	Jeanie Andrews	jean.andrews@sectorsix.co.uk	03301190999
			Matthew Bingham	Matthew.bingham@sectorsix.co.uk	03301190999
			Jeanie Andrews	jean.andrews@sectorsix.co.uk	03301190999
			Jeanie Andrews	jean.andrews@sectorsix.co.uk	03301190999
Simwood	FKK	498	Porting Team	pov@simwood.com	03301223000
			Rachel Dowling	pov@simwood.com	03301223000
			Porting Team	pov@simwood.com	03301223000
			Porting Team	pov@simwood.com	03301223000
Sky Business	BME	822		B2BNumberPorting@sky.uk	
				B2BNumberPorting@sky.uk	
				B2BNumberPorting@sky.uk	
				B2BNumberPorting@sky.uk	
Southern Communications Ltd		001/774/773/851		servicedeliveryteam@southern-comms.co.uk	01256 391110
			Claire Hawkins	claireh@southern-comms.co.uk	01256 391110
				servicedeliveryteam@southern-comms.co.uk	01256 391110
			Claire Hawkins	servicedeliveryteam@southern-comms.co.uk	01256 391110
Spitfire Network Services Ltd	BGX	356	Spitfire Porting	porting1@spitfire.co.uk	020 7501 3130
			Spitfire Porting	provisioning@spitfire.co.uk	020 7501 3130
			Spitfire Porting	porting1@spitfire.co.uk	020 7501 3130
			Spitfire Porting	porting1@spitfire.co.uk	020 7501 3130
Sprint Ltd (acquired by Focus Group)		001	Porting Team	porting@focusgroup.co.uk	01273874100
			Vicki Rishbeth	vicki.rishbeth@focusgroup.co.uk	01273874100
			Porting Team	porting@focusgroup.co.uk	01273874100
			Porting Team	porting@focusgroup.co.uk	01273874100
Standard Utilities	GDA	031/236	Brian Scullion, Conaire McMullan, Jordan Taylor	Porting@hellosu.com	02890328888
			Brian Scullion, Conaire McMullan, Jordan Taylor	Porting@hellosu.com	02890328888
				Porting@hellosu.com	02890328888
			Brian Scullion, Conaire McMullan, Jordan Taylor	Porting@hellosu.com	02890328888
Storacall Technology t/a X-on		487		Porting@x-on.co.uk	03333320155
			Samantha Lawrence	samantha.lawrence@x-on.co.uk	03333320155
				support@x-on.co.uk	03333320002
Stour Marine		859 / 102	Porting Desk	porting@stourmarine.com	07537100100
			Ioan Bojita	ioan.bojita@stourmarine.com	07537128709
				porting@stourmarine.com	07537100100
				porting@stourmarine.com	07537100100
Stripe21	CXJ	001	Support	support@stripe21.com	0800 756 2010
			Evie Mills	support@stripe21.com	0800 756 2010
				helpdesk@stripe21.com	0800 756 2010
			Support	support@stripe21.com	0800 756 2010
Subtopia Ltd	JUT	060		porting@subtopia.org	01216380888
				porting@subtopia.org	01216380888
				porting@subtopia.org	01216380888
				porting@subtopia.org	01216380888
SureVoIP / Suretec Systems Ltd (Note 1)	DEA	291	Porting Desk	porting@surevoip.co.uk	0330 445 0000 opt 2
			Viktor Kaup	porting@surevoip.co.uk	0330 445 0000 opt 2
			Porting Desk	porting@surevoip.co.uk	0330 445 0000 opt 2
			Porting Desk	porting@surevoip.co.uk	0330 445 0000 opt 2
Synety		610	Technical implementation & porting	nick.burnitt@synety.com	01164244014
			Porting Desk	porting@synety.com	01164244014
Sysconfig Ltd	EGG	437 / 001	Support	support@sysconfig.cloud	08000489300
			Support	support@sysconfig.cloud	08000489300
			Support	support@sysconfig.cloud	08000489300
			Support	support@sysconfig.cloud	08000489300
TalkTalk Business		820		geoporting@talktalkbusiness.co.uk	0345 172 5124 opt 1,opt 1,opt 1
				fulfilmentescalations@talktalkbusiness.co.uk	0345 172 5124 opt 1,opt 1,opt 1
					0345 172 5124 opt 1,opt 1,opt 1
				geoporting@talktalkbusiness.co.uk	opt 1,opt 1,opt 1

Consolidated Contacts Register
Pre-Order Validation Process
(See Note 1 below regarding engagement options)

CP Name	RID Refs	Cupid refs	Case Handler Details		
			Escalation contact details		
			General order enquiries		
			ESDB Queries		
			Name	Email	Tel.No.
TataCommunications		001 (BT Ipex)	Nitisha Dua	Nitisha.Dua@tatacommunications.com	+44 7795641141
			Prasada Reddy	prasada.reddy@tatacommunications.com	+91 9049689658
			Abhishek Sharma	abhishek.s@tatacommunications.com	+44 7795641141
			Kunal Dharamthok	Kunal.Dharamthok@tatacommunications.com	
Telappliant Ltd	DNI	396/102/001/031	PoV Team	pov@telappliant.com	'03450044040
			John Bonnell	escalation.pov@telappliant.com	'03450044040
				pov@telappliant.com	'03450044040
Telefonica		001	Complex Order Management Te	CFOMT@o2.com	08445766159
			Richard Cranswick	jucservicemanagement@o2.com	07803859845
			David Rafferty	jucservicemanagement@o2.com	08445766159
			Complex Order Management Te	CFOMT@o2.com	08445766159
			N/A	N/A	N/A
Telecom2 Ltd		001/395	Donna Ward	porting@telecom2.net	0208 114 1201
			Donna Ward	donna.ward@telecom2.net	0208 114 1110
				porting@telecom2.net	0208 114 1204
			Donna Ward	donna.ward@telecom2.net	0208 114 1110
TelXL		169	Paul Shirley	paul.shirley@telxl.com	0370 067 0644
			Katie Ellis	katie.ellis@telxl.com	
				porting@telxl.com	0370 067 0670
Tendit Services Ltd	MLN	001/031/341	Projects Team	projects@tenditservices.co.uk	02039614400
			Jess Healy	jess@tenditservices.co.uk	02039614400
				projects@tenditservices.co.uk	02039614400
			Jess Healy	jess@tenditservices.co.uk	02039614400
The VOIP Store (End to End Telecomms Ltd)	NRP	102	Vaughan Curtis	vaughan@thevoipstore.co.uk	01903866443
			Vaughan Curtis	vaughan@thevoipstore.co.uk	01903866443
			Vaughan Curtis	vaughan@thevoipstore.co.uk	01903866443
			Vaughan Curtis	vaughan@thevoipstore.co.uk	01903866443
Tipicall		680/001(IPex)	Porting Desk	ngvsports@talktalkbusiness.co.uk	020 3328 4500 (opt 2)
			Roger Parsons	Roger.Parsons@talktalkbusiness.co.uk	02033284502
			Provisioning desk	ngvsprovisioning@talktalkbusiness.co.uk	020 3328 4500 (opt 2)
			Provisioning desk	ngvsprovisioning@talktalkbusiness.co.uk	020 3328 4500 (opt 2)
Transltr Ltd t/as TheVoipShop		001	Nazir Jussab	porting@thevoipshop.co.uk	03301241818
			Nazir Jussab	porting@thevoipshop.co.uk	03301241818
			Nazir Jussab	team@transltr.net	01162438426
			Abrar Jussab	operations@transltr.net	01162627723
UC-Reseller	NYC IUN	953 093/102/031 686/773/774	Porting Team	Porting@ucreseller.co.uk	02031377729
			POV Escalations	Portingesc@ucreseller.co.uk	02031377729
			Porting Team	Porting@ucreseller.co.uk	02031377729
			Porting Team	Porting@ucreseller.co.uk	02031377729
VanillaIP/ DRD Communications Ltd		217/001(IPex)	Vas Koria	v.koria@drd.co.uk	0208 2881253
			Tracey Scoates	t.scoates@drd.co.uk	0208 288 1242
			Alastair Brown	a.brown@drd.co.uk	0208 288 1268
			David Higgins	d.higgins@drd.co.uk	0208 288 1237
			Porting desk	NumberPorting@drd.co.uk	0208 288 1262
			Tracey Scoates	NumberPorting@drd.co.uk	0208 288 1262
			Alastair Brown	NumberPorting@drd.co.uk	0208 288 1268
Vapour Media	GRP	102(Magrathea) 001(BT)		gethelp@vapourcloud.com	03332001142
				gethelp@vapourcloud.com	03332001142
				gethelp@vapourcloud.com	03332001142
				gethelp@vapourcloud.com	03332001142
Verizon		025	Porting Desk	gnp-portingdesk@uk.verizon.com	0118 905 6444
			Edward Simpson	edward.simpson@uk.verizon.com	0118 905 6082
			Porting Desk	gnp-portingdesk@uk.verizon.com	0118 905 6444
			Verizon 999	bt-999-rejections@uk.verizon.com	0118 905 6444
Vibe Communications UK Ltd		400	Number Management & Porting	npor@vibecomms.co.uk	08456106456
			Dean Beavan	dbeavan@vibecomms.co.uk	08456106456
			Number Management & Porting	npor@vibecomms.co.uk	08456106456
			Number Management & Porting	npor@vibecomms.co.uk	08456106456

Consolidated Contacts Register
Pre-Order Validation Process
(See Note 1 below regarding engagement options)

CP Name	RID Refs	Cupid refs	Case Handler Details		
			Escalation contact details		
			General order enquiries		
			ESDB Queries		
			Name	Email	Tel.No.
Virgin Media O2		NTL-825 Telewest - 135	Business Ports Team	BusinessNPORS@virginmedia.co.uk	0845 045 0244
			Martin Nolan	martin.nolan@virginmedia.co.uk	07976597873
			Business Ports Team	BusinessNPORS@virginmedia.co.uk	0845 045 0244
			Business Ports Team	BusinessNPORS@virginmedia.co.uk	0845 045 0244
Virocom Ltd	BYE	302	Support	support@virocom.co.uk	03456788898
			Daniel Scott	daniel.scott@virocom.co.uk	02035896550
			Paul Bryon	paul.bryon@virocom.co.uk	02035896554
			Albana Ismajli	albana.ismajli@virocom.co.uk	02035896556
Vodafone (CWW)		013	Vodafone(CWW) Porting Team	MultilinePOVRequests@vodafone.com	08003169999, Opt1,Opt1
			Porting escalations	portingescalations@vodafone.com	08003169999, Opt2
			Justin Day	justin.day@vodafone.com	07822 869067
				CWWGNP@vodafone.com	08003169999, Opt1,Opt1
Vodafone One Net (IPEX)		001 (IpeX CP)	Erica Howell	ONBPorting@help.vodafone.co.uk	01782792822
			Kylie Turner	ONBPorting@help.vodafone.co.uk	01782792822
			Cassie Phillips	ONBPorting@help.vodafone.co.uk	01782792822
			Erica Howell	erica.howell@vodafone.com	01782792822
Voice 2 Voice Ltd	DWW	396/102/001/031	PoV Team	pov@telappliant.com	'03450044040
			John Bonnell	escalation.pov@telappliant.com	'03450044040
				pov@telappliant.com	'03450044040
Voiceflex Ltd		341		numberports@voiceflex.com	02033016000
				provisioning@voiceflex.com	02033016000
				provisioning@voiceflex.com	02033016000
				provisioning@voiceflex.com	02033016000
VoiceHost Ltd		537	Jake Marshall	jake_marshall@voicehost.co.uk	01603904098
			Tom Holyfield	thomas.holyfield@voicehost.co.uk	01603904096
				support@voicehost.co.uk	01603904090
			Jake Marshall	support@voicehost.co.uk	01603904090
Voip Unlimited		367	Natasha Wyatt	provisioning@voip-unlimited.net	1202612000
			Natasha Wyatt	gnp@voip-unlimited.net	1202612000
				provisioning@voip-unlimited.net	1202612000
			Natasha Wyatt	provisioning@voip-unlimited.net	1202612000
Voxbit Ltd		001	Stephen Weir	Stephenweir@voxbit.net	08000248974
			Maria Woods	mariawoods@voxbit.net	08000248974
			Stephen Weir	Stephenweir@voxbit.net	08000248974
Voxbone SA Ltd		338	Voxbone Porting Team	lnp-intl@bandwidth.com	(+32)28080008
			Voxbone Porting Manager	lnp-intl@bandwidth.com	(+32)25883107
			Voxbone Porting Team	lnp-intl@bandwidth.com	(+32)28080008
			Carrier Team	interconnect@bandwidth.com	N/A
Voxyonder (inc. Aloha Telecommunications Ltd Numbers)		890 606		porting-info@voxyonder.com	
				porting-info@voxyonder.com	
				porting-info@voxyonder.com	
				porting-info@voxyonder.com	
VSL Networks Ltd		001	Porting Team	porting@vslgroup.co.uk	0800 093 3000
			Porting Esclations	portingescalations@vslgroup.co.uk	0800 093 3000
				porting@vslgroup.co.uk	0800 093 3000
			Andrew Brabrook	andrew.brabrook@vslgroup.co.uk	01707 378625
Wavecrest Networks Limited	CZM	812/860	Carl Watson	billing-uk@wavecrest.eu	02070974113 02070974000
			Carl Watson	billing-uk@wavecrest.eu	02070974113 02070974000
			Carl Watson	billing-uk@wavecrest.eu	02070974113 02070974000
			Carl Watson	billing-uk@wavecrest.eu	02070974113 02070974000
			Carl Watson	billing-uk@wavecrest.eu	02070974113 02070974000
West Cloud Contact Solutions Limited	CFS	706	Provisioning Team	mnprovisioning@west.com	0116 229 2745
			Lee Clements	lclements@west.com	0116 2292717
				mnprovisioning@west.com	0116 229 2745

Consolidated Contacts Register
Pre-Order Validation Process
(See Note 1 below regarding engagement options)

CP Name	RID Refs	Cupid refs	Case Handler Details		
			Escalation contact details		
			General order enquiries		
			ESDB Queries		
			Name	Email	Tel.No.
Wightfibre Ltd	BHV DHV	997	Robert Purkiss	porting@wightfibre.com	01983242424
			Robert Purkiss	porting@wightfibre.com	01983242424
			Robert Purkiss	porting@wightfibre.com	01983242424
XLN Telecom	BVF	001/815/820	XLN Provisioning	hostedvoice@xlntelecom.co.uk	
			XLN Provisioning	hostedvoice@xlntelecom.co.uk	
			XLN Provisioning	hostedvoice@xlntelecom.co.uk	
Yappl Ltd	NAV	093/871/031/341	Pete Wainwright	pete.wainwright@yappl.com	03333448290
			Jamie Andrews	jamie.andrews@yappl.com	
			Steve Hamilton	Steve.hamilton@yappl.com	
			Pete Wainwright	pete.wainwright@yappl.com	03333448290
				portingvoiceflex@yappl.com	03333448290
YayYay Ltd	KWR	868/498/040	Isabel Thomas	POV@yay.com	
			Jez Pickering	Jez@yay.com	
			Jez Pickering	Jez@yay.com	
YB Communications Limited (T/A Northern Telecom)	KIU	102		support@northerntelecom.co.uk	
			Jon Graves	support@northerntelecom.co.uk	01138315555
				support@northerntelecom.co.uk	
Yoozoom Telecom Ltd		001 (BT) 256 (NTA)	Shelly Matthew	support@yoozoom.co.uk	01138878000, Opt 1
			Shelly Matthew	support@yoozoom.co.uk	01138878000, Opt 1
				support@yoozoom.co.uk	01138878000, Opt 1
Zapappi Ltd	LVU	871	Numbering Team	pov-request@zapappi.com	0330 320 3333
			Ben Merrills	ben@zapappi.com	0330 320 3333
			Support Team	support@zapappi.com	0330 320 3333
			Support Team	support@zapappi.com	0330 320 3333
Zen Internet		241/685/001	Service Provision Team	sp.voice@zen.co.uk	01706 902180
			Neil Cross	neil.cross@zeninternet.co.uk	
			Jodie Kay	jodie.kay@zeninternet.co.uk	
			Simon Dodd	simon.dodd@zeninternet.co.uk	01706 902136
ZVC UK LTD (Zoom)		040/388	Porting Desk	portinguk-leads@zoom.us	
			Shazia Saeed	shaz.saeed@zoom.us	0207 113 9077
				portinguk-leads@zoom.us	

Note 1

In the absence of a pre-existing Contractual Agreement, a Gaining CP (GCP) will need to sign a bilateral NDA with the Losing CP (LCP) which this CP (or their agent) will provide on request.

PoV Registration: CPs need to be registered (with OTA2) to use the PoV process. By doing this, CPs are 'signing-up' to the principle that they can contact the other 'registered' party directly and be confident that full co-operation will be given, and, in-turn as an LCP, will co-operate with a registered GCP who contacts them.

OTA2 encourages all CPs to register their PoV contact details. The PoV contacts register is maintained by OTA2 and is published on the 2 web-sites below:

<http://www.offta.org.uk/best.htm>

http://www2.magrathea-telecom.co.uk/industry_porting/

If the LCP is known to the GCP, and both are PoV registered, then the GCP may submit a PoV request direct to the LCP, or the GCP may choose to submit their PoV request to the LCP's Network Partner (i.e. the Voice Service Provider) in the 1st instance.

N.B....For Data Protection reasons, some LCPs will only process PoV requests from GCPs who already have a contractual agreement (with the appropriate confidentiality warranties) in place with them.

Where such a Porting agreement does not already exist, the GCP has 2 options:-

1st Option – Bilateral Non-Disclosure Agreement (NDA) – Recommended: The GCP should ask the LCP to provide an NDA which the GCP will review, sign and return. Once both parties have signed this bilateral NDA, the PoV transaction (and all subsequent PoV requests between the 2 parties) can proceed.

2nd (Default) Option - Where a GCP is unable to enter into a bilateral NDA with the LCP, the GCP may alternatively submit their PoV request via their own Network partner who will send the request directly to the LCP or their Network partner (on behalf of the GCP) – The assumption is that the Gaining Network Partner is more likely to have a bilateral porting agreement with the Losing Network Partner.