

**Consolidated Contacts Register
Pre-Order Validation Process
(See Note 1 below regarding engagement options)**

CP Name	RID Refs	Cupid refs	Case Handler Details		
			Escalation contact details		
			General order enquiries		
			ESDB Queries		
			Name	Email	Tel.No.
4Com PLC	DTP	001/031	4Com Provisioning Team	POV@4com.co.uk	01202592398
			Drew White	drew.white@4com.co.uk	01202592255
			4Com Provisioning Team	POV@4com.co.uk	01202592398
Six Degrees Technology Group	BQX	82/159	6DG Porting Team	porting@6dg.co.uk	0800 012 8901
			Claudia Collins	claudia.collins@6dg.co.uk	0207 856 3423
				porting@6dg.co.uk	0800 012 8901
			Alex Webster	Alex.webster@6dg.co.uk	0207 856 3121
Aastha Ltd		001 005	Aastha Provisioning Team	provisioning@aastha.co.uk	02037510000
			Chief Technology Officer	cto@aastha.co.uk	
			Aastha Provisioning Team	provisioning@aastha.co.uk	02037510000
Abzorb systems Ltd		001 031		provisioning@abzorb.co.uk	
			Jonathan Attwood	jonathan.attwood@abzorb.co.uk	01484 405300
Agape Communications	GGG	031/236	Brian Scullion	Porting@hellosu.com	02893212020
			Brian Scullion	Porting@hellosu.com	02893212020
				Porting@hellosu.com	02893212020
			Brian Scullion	Porting@hellosu.com	02893212020
AQL		093	Aql Porting Team	porting.orders@telserv.co.uk	01133203040
			Tracey Mulvey	tracy.mulvey@uk.aql.com	0113 493 0235
			Aql Porting Team	porting.orders@telserv.co.uk	01133203040
			Aql Porting Team	porting.orders@telserv.co.uk	01133203040
Arotec Ltd	KVP	001	Roy Teeluck	np@arotec.co.uk	443302020223
			Roy Teeluck	np@arotec.co.uk	443302020223
			Roy Teeluck	np@arotec.co.uk	443302020223
			Roy Teeluck	np@arotec.co.uk	443302020223
Barritel Limited	PHZ	114	Annabel Bowe / Gareth Blades	porting@barritel.com	0345 475 8802
				porting@barritel.com	
				porting@barritel.com	0345 475 8802
Bistech Managed Services Ltd		001/031	Analysis Team	analysis@bistech.co.uk	01202332244
			Dot Pomichowska	analysis@bistech.co.uk	01202332244
			Analysis Team	analysis@bistech.co.uk	01202332244
			Analysis Team	analysis@bistech.co.uk	01202332244
Britannic Technologies		001	cbirt@btlnet.co.uk	cbirt@btlnet.co.uk	01483 242576
			Gerry Oconnor	goconnor@btlnet.co.uk	01483242523
				jdendle@btlnet.co.uk	01483 554827
			Caroline Sprake	csprake@btlnet.co.uk	01483 242510
BT Business (as GCP only) (Use Openreach if BTB is LCP)		001		ip.liverpool@bt.com	ISDN30
				sipomi@bt.com	SIP
				number.port.team.btb@bt.com	PSTN/ISDN2
				cldvoicerecovery@bt.com	
			Eamon McDevitt	cloud.voice.ip@bt.com	
BT Business - Cloud team BT One Phone		001	Porting Desk	bt.cloudvoice@bt.com	
			Phil Fisher	phil.fisher@bt.com	07483 001028
BT Global Services (GCP only) (Use Openreach if GS is LCP)		001	Catherine Novak	cathy.novak@bt.com	
			Paul Littleton	paul.littleton@bt.com	
BT Global 'SIP' Services (GCP only) (Use Openreach if GS is LCP)		001		ov.central.nmp@bt.com	
				desk-sip-support@bt.com	
BTW/IPex		001	Mike Bursell	mike.bursell@bt.com	01977 592772
				btwholesalepovrequests@bt.com	08000778247, Opt 1,2
				wolverhamptonexport@bt.com	08000778247 Opt 1,2
				wolverhamptonexport@bt.com	08000778247, Opt 1,2
Buzz Connect	CXN	23	Paul Condron	paulc@buzznetworks.co.uk	02034888819
			Steven King	stevenking@buzznetworks.co.uk	02031372812
				techies@buzznetworks.co.uk	01929775000
			Steven King	stevenking@buzznetworks.co.uk	02031372812
CenturyLink Communications UK Limited		804	Karen Ticehurst	gnp.orders@centurylink.com	0330 060 7355
			Erika Frewen	gnp.orders@centurylink.com	0330 060 7355
			Rebecca Dore	Rebecca.dore@centurylink.com	0330 060 9157
			Michael Wall	michael.wall@centurylink.com	0330 060 8423

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			Name	Email	Tel.No.
Channel Telecom	EAX	001 031	Porting Team	pov-requests@channeltelecom.com	0800 144 4900
			Leigh Taylor	ltaylor@channeltelecom.com	0800 144 4900
			Porting Team	pov-requests@channeltelecom.com	0800 144 4900
Claranet	DZF	001	Claranet Project Office	porting@uk.clara.net	0207 685 8214
			Pamela Cowan-Davies	Pamela.Cowan-Davies@uk.clara.net	0207 685 8141
				porting@uk.clara.net	
2 Circles Communications		001	John Clear	orderhub@2circles.com	03456200200
			Tony Smith	tsmith@2circles.com	03456200200
				orderhub@2circles.com	03456200200
Citrus Telecommunications		127	pov-requests@citrustelecom.com	pov-requests@citrustelecom.com	03451939393
			pov-requests@citrustelecom.com	pov-requests@citrustelecom.com	03451939393
			pov-requests@citrustelecom.com	pov-requests@citrustelecom.com	03451939393
Club Communications t/a Nine Wholesale		756	Amy Lowe	amy.lowe@9group.co.uk	0800 068 5939 (opt 1)
			Eve Support	evesupport@9group.co.uk and porting@evenetworks.com (for a limited period, please use both email addresses)	0800 068 5939 (opt 1)
			Dominic Parkes	dominic.parkes@9group.co.uk	0800 068 5939 (opt 1)
COLT		40		UKPORTINGDESK@COLT.NET	
			Ashish Singh Chouhan	Ashish.Chouhan@Colt.Net	02071896873
Core Telecom Limited	DNK	270	Mike Harrison	Porting@CoreTelecom.co.uk	08445040000
			Mike Harrison	Porting@CoreTelecom.co.uk	08445040000
				Porting@CoreTelecom.co.uk	
			Mike Harrison	Porting@CoreTelecom.co.uk	08445040000
Daisy Group		078/306/001/031/34 1/005/029	Daisy Group	pov-request@daisygroup.com	0330 100 1233 Opt 1 Opt 2 Opt 1
Daisy Communications	BDB		DWS	pov-request@digitalwholesalesolutions.com	
Daisy Communications Ltd	BUY		Kevin Dixon	Kevin.Dixon@digitalwholesalesolutions.com	
Daisy Worldwide Ltd	BSI		Larysa Holden	Larysa.Holden@digitalwholesalesolutions.com	
Digital Wholesale Systems (DWS)	FEL		Adam Lathan	Adam.Lathan@digitalwholesalesolutions.com	
			Michael Dunn	Michael.Dunn@digitalwholesalesolutions.com	
			Simon Kee	Simon.Kee@digitalwholesalesolutions.com	
			Courtney Scott	Courtney.Scott@digitalwholesalesolutions.com	
			Stephen Jackson	Stephen.Jackson@digitalwholesalesolutions.com	
			Melody Hunt	Melody.Hunt@digitalwholesalesolutions.com	
			Daisy Group	pov-escalations@daisygroup.com	
			DWS	pov-escalations@digitalwholesalesolutions.com	
			Daisy Group	pov-request@daisygroup.com	
			DWS	pov-request@digitalwholesalesolutions.com	
		Daisy Group	ESDB-queries@daisygroup.com		
		DWS	ESDB-queries@digitalwholesalesolutions.com		
Dial 9 Communications Ltd	KNA	842	Porting Desk	gnp@dial9.co.uk	03300880900
			Dan Quinney	dang@dial9.co.uk	03300880900
			Porting Desk	gnp@dial9.co.uk	03300880900
			Porting Desk	gnp@dial9.co.uk	03300880900
Easynet		229	Porting Desk	projectm@easynet.com	01344 543955
			Judith Wicks	projectm@easynet.com	01344 543955
				projectm@easynet.com	01344 543955
			Porting Desk	projectm@easynet.com	01344 543955
Elisha Telecom		102	Elisha Telecom	support@elishatelecom.com	0207 100 1114
			Marvin Tiu	support@elishatelecom.com	0207 100 1114
			Elisha Telecom	support@elishatelecom.com	0207 100 1114
			Elisha Telecom	support@elishatelecom.com	0207 100 1114
Excell Business Systems Excell Network Solutions		361	Ryan Bass	Ryan.Bass@excellgroup.com	01223 707208
			Melissa Stacy	Melissa.Stacy@excellgroup.com	01223 707239
			Melissa Stacy	Melissa.Stacy@excellgroup.com	01223 707239
			Ryan Bass	Ryan.Bass@excellgroup.com	01223 707208
			Melissa Stacy	Melissa.Stacy@excellgroup.com	01223 707239
			Excell Nuber port team	number.allocation@excellgroup.com	01223 50 50 50
Flexitel		001(BTW IPex)	Kevin Archer	numbering@flexitel.com	08703210702
			Kevin Archer	numbering@flexitel.com	08703210702
			Kevin Archer	numbering@flexitel.com	08703210702
			Kevin Archer	numbering@flexitel.com	08703210702
Focus Group	CKY	31	Porting Team	porting@focusgroup.co.uk	01273874100
			Vicki Rishbeth	vicki.rishbeth@focusgroup.co.uk	01273874100
			Porting Team	porting@focusgroup.co.uk	01273874100
			Porting Team	porting@focusgroup.co.uk	01273874100
Gamma (Note 1)		31	Porting Desk	gnp@gamma.co.uk	8452416002
			Porting Escalations	portingescalations@gamma.co.uk	
			Gerard Kane	Gerard.Kane@gamma.co.uk	0333 043 4461
GCI Network Solutions		044(EDGE) 161(EDGE) 160/835(Invomo)		porting@gcicom.net	
			Nikki Grove	Nikki.grove@gcicom.net	08444434433 op 1
Hello Telecom (UK) PLC		176	Andrew Evaristo	Numberports@hello-telecom.co.uk	01158526600
			Gary Arnold	Numberports@hello-telecom.co.uk	1158526600
				Numberports@hello-telecom.co.uk	1158526600
			Andrew Evaristo	Numberports@hello-telecom.co.uk	01158526600

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			General order enquiries		
			ESDB Queries		
			Name	Email	Tel.No.
iHub		138/001	Maura Vinall	orders@ihub.co.uk	02031701675
			Maura Vinall	orders@ihub.co.uk	02031701675
			Maura Vinall	orders@ihub.co.uk	02031701675
iNet Telecoms Ltd (Voipfone)	CDF	184 001/031/102	Voipfone Porting Department	porting@voipfone.co.uk	020 7043 5555
			Michelle Rose	michelle@voipfone.co.uk	020 7043 5555
				porting@voipfone.co.uk	020 7043 5555
			Voipfone 999 Team	999@voipfone.co.uk	020 7043 5555
Infologic Telecom	EQF	001	Kyle Pasmore	support@infologictelecom.co.uk	01908 711330
	DVY		David Stolz	davidstolz@infologictelecom.co.uk	01908 711323
				support@infologictelecom.co.uk	01908 711330
Invoco Telecom	MQJ	266	Dominic Pearce	porting@invoco.net	8451390460
			Jay Mills	porting.escalations@invoco.net	
			Dominic Pearce	porting@invoco.net	8451390460
IP Wholesale Ltd	LGM	751	Laurance Bennett	laurance.bennett@ipwholesale.co.uk	01612198203
			Oliver Woods	oliver_woods@ipwholesale.co.uk	01618211350
			Laurance Bennett	laurance.bennett@ipwholesale.co.uk	01612198203
			Laurance Bennett	laurance.bennett@ipwholesale.co.uk	01612198203
I.T Communications Limited	HIU	781/31/102	David Benwell	porting@it-communicationsltd.co.uk	03300250250
			David Benwell	porting@it-communicationsltd.co.uk	03300250250
				porting@it-communicationsltd.co.uk	
			David Benwell	porting@it-communicationsltd.co.uk	03300250250
ITS Digital	ILS	31		Porting@itsdigital.co.uk	01992 515850
			Jess Healy	jess.healy@itsdigital.co.uk	01992 515850
				Porting@itsdigital.co.uk	01992 515850
LA COMMS	ETR	001	David Benwell	porting@it-communicationsltd.co.uk	03300250250
				porting@it-communicationsltd.co.uk	
			David Benwell	porting@it-communicationsltd.co.uk	03300250250
Magrathea Telecommunications Ltd		102	Laura Sheldon	laura.sheldon@lacomms.com	08447767564
			Ashley Farr	porting@magrathea-telecom.co.uk	0845 004 0040
			Ashley Farr	porting@magrathea-telecom.co.uk	0845 004 0040
Mediahawk		989	Client Services Team	clientservices@mediahawk.co.uk	0333 222 8333
			Natalie Dawson	ndawson@mediahawk.co.uk	0333 222 8333
				clientservices@mediahawk.co.uk	0333 222 8333
			Colin Hudson	chudson@mediahawk.co.uk	0333 222 8333
Metronet (UK) Ltd	BZK	001/690	Porting Desk (VoIP)	voip-ticket@m247.com	01612448000
			Voice Manager - Thomas Cowderoy	thomas.cowderoy@m247.com	01612448000
			Porting Desk (VoIP)	voip-ticket@m247.com	01612448000
Monkey Tree Hosting Ltd	MZF	001	MTH Support	support@monkeytreehosting.com	020 3358 0210
			MTH Support	support@monkeytreehosting.com	020 3358 0210
			MTH Support	support@monkeytreehosting.com	020 3358 0210
			Steve Curtis	steve@monkeytreehosting.com	020 3358 0210
Mtech Comms Ltd	MNU	31		preordervalidation@mtechcomms.co.uk	
			Drew White	drew.white@mtechcomms.co.uk	
Nationwide Telephone Assistance (NTA)		256	Neil Crocker	neil@nta.co.uk	01708320020
			Neil Crocker	neil@nta.co.uk	01708320020
				porting@nta.co.uk	01708393939
			Neil Crocker	neil@nta.co.uk	01708320020
Net-Work Internet Ltd	DHB	360	Support	support@net-work.net	03302202280
			David Dean	David@net-work.net	03302202269
				support@net-work.net	03302202280

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CP Name	RID Refs	Cupid refs	Case Handler Details		
			Escalation contact details		
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			Name	Email	Tel.No.
Nexbridge Communications Ltd		001 (BT IPex)	Alex Ritchie, Heather Dunk, Jackie Peacock	porting@nexbridge.co.uk	03456800800
			Alex Ritchie, Heather Dunk, Jackie Peacock	porting@nexbridge.co.uk	03456800800
NFON UK Ltd		102(Magrathea) 001(BT)	Renata Sheshova Tamsin Deutrom-Yue	uk-porting@nfon.com uk-porting@nfon.com	02037 406706 02037 406706
Node4		213	Felicity Stones	f.stones@node4.co.uk	08451232229
			Jordan Kirby	j.kirby@node4.co.uk	08451232229
			Felicity Stones	f.stones@node4.co.uk	08451232229
NTE Limited	DHP	001 (BT IPex)	Peter Stephenson	peter.stephenson@nte.works	01915188008
			Peter Stephenson	peter.stephenson@nte.works	01915188008
			Peter Stephenson	peter.stephenson@nte.works	01915188008
Openreach		001		Migration.services.validation@openreach.co.uk	
Opus Telecoms	BZT	705		projectprovisioning@opustech.co.uk	0208 545 8545
	CRM		Jodie Watson	j.watson@opustech.co.uk	0208 545 8545
	btz			projectprovisioning@opustech.co.uk	0208 545 8545
Plan.com	GMJ	102 (Magrathea)	James Bridson	jamesbridson@plan.com	03300881818
			Ross Killicorn	rosskillicorn@plan.com	03300881818
			Ryan Smith	ryansmith@plan.com	03300881818
Pond Group Limited	EGK	078	Greg Gillies	greg.gillies@pondgroup.com	020 3301 9050
		031	Greg Gillies	greg.gillies@pondgroup.com	02039590140
		341		porting@pondgroup.com	02039590140
			Tim Marchant	tim.marchant@pondgroup.com	02039590140
PremierChoice Telecom		001	Jacob Brown	jbrown@premierchoicetelecom.com	02083009495
			Jacob Brown	jbrown@premierchoicetelecom.com	02083009495
			Jacob Brown	jbrown@premierchoicetelecom.com	02083009495
Pure IP Ltd		439		sdteam@pure-ip.com	
			Charlotte Wasson	Charlotte.Wasson@pure-ip.com	02032420979
			Kathleen Collins	Kathleen.Collins@pure-ip.com	02032420979
Resilient PLC		275	Alana Conrad	Alana.Conrad@pure-ip.com	02032420979
				support@smartnumbers.com	0306 790 2000
			Farhan Mohammed	F.Mohammed@Resilientplc.com	07559900066
				support@smartnumbers.com	0306 790 2000
RingCentral UK Ltd		001(IPex)	Porting Desk	numbertransfer-uk@ringcentral.com	0800 014 8091 (opt 3)
			Shazia Saeed	shazia.saeed@ringcentral.com	0203 743 9682
			Porting Desk	numbertransfer-uk@ringcentral.com	0800 014 8091 (opt 3)
			Porting Desk	numbertransfer-uk@ringcentral.com	0800 014 8091
Scot BB Tel Limited T/A Scottish Broadband Telecom	IZE	820	Porting Desk	porting@scotbbtel.co.uk	03333 446484
		680/093	Porting Desk	porting.escalations@scotbbtel.co.uk	03333 446484
SectorSix Ltd		102(Magrathea) 001(BT)	Jeanie Andrews	jean.andrews@sectorsix.co.uk	03301190999
			Matthew Bingham	Matthew.bingham@sectorsix.co.uk	03301190999
			Jeanie Andrews	jean.andrews@sectorsix.co.uk	03301190999
			Jeanie Andrews	jean.andrews@sectorsix.co.uk	03301190999
Simwood	FKK	498	Porting Team	pov@simwood.com	03301223000
			Rachel Dowling	pov@simwood.com	03301223000
			Porting Team	pov@simwood.com	03301223000
			Porting Team	pov@simwood.com	03301223000
Sky Business	BME	822		sbcmultilinenp@sky.uk	
				sbcmultilinenp@sky.uk	
				sbcmultilinenp@sky.uk	
				sbcmultilinenp@sky.uk	
Southern Communications Ltd		001/774/773/851		servicedeliveryteam@southern-comms.co.uk	01256 391110
			Claire Hawkins	claireh@southern-comms.co.uk	01256 391110
			Claire Hawkins	servicedeliveryteam@southern-comms.co.uk	01256 391110
Spitfire Network Services Ltd	BGX	356	Spitfire Porting	porting1@spitfire.co.uk	020 7501 3130
			Spitfire Porting	provisioning@spitfire.co.uk	020 7501 3130
			Spitfire Porting	porting1@spitfire.co.uk	020 7501 3130
			Spitfire Porting	porting1@spitfire.co.uk	020 7501 3130
Sprint Ltd (acquired by Focus Group)		001	Porting Team	porting@focusgroup.co.uk	01273874100
			Vicki Rishbeth	vicki.rishbeth@focusgroup.co.uk	01273874100
			Porting Team	porting@focusgroup.co.uk	01273874100
Standard Utilities	GDA	031/236	Porting Team	porting@focusgroup.co.uk	01273874100
			Brian Scullion	Porting@hellosu.com	02890328888
			Brian Scullion	Porting@hellosu.com	02890328888
			Brian Scullion	Porting@hellosu.com	02890328888
Storacall Technology t/a X-on		487		Porting@x-on.co.uk	3333320155
			Samantha Lawrence	samantha.lawrence@x-on.co.uk	3333320155
				support@x-on.co.uk	3333320002
Stripe21	CXJ	001	Support	support@stripe21.com	0800 756 2010
			Evie Mills	support@stripe21.com	0800 756 2010
				helpdesk@stripe21.com	0800 756 2010

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			Name	Email	Tel.No.
			Support	support@stripe21.com	0800 756 2010
SureVoIP / Suretec Systems Ltd (Note 1)	DEA	291	Porting Desk	porting@surevoip.co.uk	0330 445 0000 opt 2
			Viktor Kaup	porting@surevoip.co.uk	0330 445 0000 opt 2
			Porting Desk	porting@surevoip.co.uk	0330 445 0000 opt 2
			Porting Desk	porting@surevoip.co.uk	0330 445 0000 opt 2
Synety		610	Technical implementation & porting	nick.burnitt@synety.com	01164244014
			Porting Desk	porting@synety.com	01164244014

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CP Name	RID Refs	Cupid refs	Case Handler Details		
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			Name	Email	Tel.No.
TalkTalk Business		820		geoporting@talktalkbusiness.co.uk	0845 408 6870, Opt 2
			David Lee	David.Lee@talktalkbusiness.co.uk	0333 003 1007
TataCommunications		001 (BT Ipex)	BLANKA SVITKOVA	blanka.svitkova@tatacommunications.com	+44 7795641141
			ARJUN JINACHANDRAN	arjun.jinachandran@tatacommunications.com	+91 9049689658
			BLANKA SVITKOVA	blanka.svitkova@tatacommunications.com	+44 7795641141
Telefonica		001	Complex Order Management Team	CFOMT@o2.com	08445766159
			Richard Cranswick	jucservicemanagement@o2.com	07803859845
			David Rafferty	jucservicemanagement@o2.com	08445766159
			Complex Order Management Team	CFOMT@o2.com	08445766159
			N/A	N/A	N/A
Telecom2 Ltd		001/395	Donna Ward	porting@telecom2.net	0208 114 1201
			Donna Ward	donna.ward@telecom2.net	0208 114 1110
				porting@telecom2.net	0208 114 1204
			Donna Ward	donna.ward@telecom2.net	0208 114 1110
TelXL		169	Paul Shirley	paul.shirley@telxl.com	0370 067 0644
			Katie Ellis	katie.ellis@telxl.com	
				porting@telxl.com	0370 067 0670
Tendit Services Ltd	MLN	001/031/341	Projects Team	projects@tenditservices.co.uk	02039614400
			Jess Healy	jess@tenditservices.co.uk	02039614400
				projects@tenditservices.co.uk	02039614400
			Jess Healy	jess@tenditservices.co.uk	02039614400
The VOIP Store (End to End Telecomms Ltd)	NRP	102	Vaughan Curtis	vaughan@thevoipstore.co.uk	01903866443
			Vaughan Curtis	vaughan@thevoipstore.co.uk	01903866443
			Vaughan Curtis	vaughan@thevoipstore.co.uk	01903866443
			Vaughan Curtis	vaughan@thevoipstore.co.uk	01903866443
Typicall		680/001(IPex)	Porting Desk	ngvsports@talktalkbusiness.co.uk	020 3328 4500 (opt 2)
			Roger Parsons	Roger.Parsons@talktalkbusiness.co.uk	02033284502
			Provisioning desk	ngvsprovisioning@talktalkbusiness.co.uk	020 3328 4500 (opt 2)
			Provisioning desk	ngvsprovisioning@talktalkbusiness.co.uk	020 3328 4500 (opt 2)
Transltr Ltd t/as TheVoipShop		001	Nazir Jussab	porting@thevoipshop.co.uk	03301241818
			Nazir Jussab	porting@thevoipshop.co.uk	03301241818
			Nazir Jussab	team@transltr.net	01162438426
			Abrar Jussab	operations@transltr.net	01162627723
VanillaIP/ DRD Communications Ltd		217/001(IPex)	Vas Koria	v.koria@drd.co.uk	0208 2881253
			Tracey Scoates	t.scoates@drd.co.uk	0208 288 1242
			Alastair Brown	a.brown@drd.co.uk	0208 288 1268
			David Higgins	d.higgins@drd.co.uk	0208 288 1237
			Porting desk	NumberPorting@drd.co.uk	0208 288 1262
			Tracey Scoates	NumberPorting@drd.co.uk	0208 288 1262
Vapour Media	GRP	102(Magrathea) 001(BT)	Paul Goodrick	pg@vapourmedia.co.uk	03332001142
			Paul Goodrick	pg@vapourmedia.co.uk	03332001142
				pg@vapourmedia.co.uk	03332001142
			Paul Goodrick	pg@vapourmedia.co.uk	03332001142
Verizon		025	Porting Desk	gnp-portingdesk@uk.verizon.com	0118 905 6444
			Edward Simpson	edward.simpson@uk.verizon.com	0118 905 6082
			Porting Desk	gnp-portingdesk@uk.verizon.com	0118 905 6444
			Verizon 999	bt-999-rejections@uk.verizon.com	0118 905 6444
Vibe Communications UK Ltd		400	Number Management & Porting Tea	npor@vibecomms.co.uk	08456106456
			Dean Beavan	dbeavan@vibecomms.co.uk	08456106456
			Number Management & Porting Tea	npor@vibecomms.co.uk	08456106456
			Number Management & Porting Tea	npor@vibecomms.co.uk	08456106456
Virgin Media 02		NTL-825 Telewest - 135	Business Ports Team	BusinessNPORS@virginmedia.co.uk	0845 045 0244
			Martin Nolan	martin.nolan@virginmedia.co.uk	07976597873
			Business Ports Team	BusinessNPORS@virginmedia.co.uk	0845 045 0244
			Business Ports Team	BusinessNPORS@virginmedia.co.uk	0845 045 0244
Vodafone (CWW)		013	Vodafone(CWW) Porting Team	MultilinePOVRequests@vodafone.com	08003169999, Opt1,Opt1
			Porting escalations	portingescalations@vodafone.com	08003169999, Opt2
			Justin Day	justin.day@vodafone.com	07822 869067
				CWWGNP@vodafone.com	08003169999, Opt1,Opt1
Vodafone One Net (IPEX)		001 (Ipex CP)	Erica Howell	ONBPorting@help.vodafone.co.uk	01782792822
			Kylie Turner	ONBPorting@help.vodafone.co.uk	01782792822
			Cassie Phillips	ONBPorting@help.vodafone.co.uk	01782792822
			Erica Howell	erica.howell@vodafone.com	01782792822

Consolidated Contacts Register
Pre-Order Validation Process
(See Note 1 below regarding engagement options)

CP Name	RID Refs	Cupid refs	Case Handler Details		
			Escalation contact details		
			General order enquiries		
			ESDB Queries		
		Name	Email	Tel.No.	
Voiceflex Ltd		341		numberports@voiceflex.com	02033016000
			Katherine Greer	Kgreer@voiceflex.com	02033016040
				provisioning@voiceflex.com	02033016000
		Katherine Greer	Kgreer@voiceflex.com	02033016040	
VoiceHost Ltd		537	Jake Marshall	jake_marshall@voicehost.co.uk	01603904098
			Tom Holyfield	thomas.holyfield@voicehost.co.uk	01603904096
				support@voicehost.co.uk	01603904090
			Jake Marshall	support@voicehost.co.uk	01603904090
Voip Unlimited		367	Natasha Wyatt	provisioning@voip-unlimited.net	1202612000
			Natasha Wyatt	gnp@voip-unlimited.net	1202612000
				provisioning@voip-unlimited.net	1202612000
			Natasha Wyatt	provisioning@voip-unlimited.net	1202612000
Voxbone SA Ltd		338	Voxbone Porting Team	lnp-intl@bandwidth.com	(+32)28080008
			Voxbone Porting Manager	lnp-intl@bandwidth.com	(+32)25883107
			Voxbone Porting Team	lnp-intl@bandwidth.com	(+32)28080008
			Carrier Team	interconnect@bandwidth.com	N/A
Voxyonder (inc. Aloha Telecommunications Ltd Numbers)		890		porting-info@voxyonder.com	
				porting-info@voxyonder.com	
		606		porting-info@voxyonder.com	
				porting-info@voxyonder.com	
VSL Networks Ltd		001	Porting Team	porting@vslgroup.co.uk	0800 093 3000
			Porting Escalations	portingescalations@vslgroup.co.uk	0800 093 3000
				porting@vslgroup.co.uk	0800 093 3000
			Andrew Brabrook	andrew.brabrook@vslgroup.co.uk	01707 378625
Wavecrest (UK) Ltd	CZM	812/860	Gavin Dyer	gavin.dyer@wavecrest.eu	02070974113
			Gavin Dyer	gavin.dyer@wavecrest.eu	02070974113
			Gavin Dyer	gavin.dyer@wavecrest.eu	02070974113
			Gavin Dyer	gavin.dyer@wavecrest.eu	02070974113
West Cloud Contact Solutions Limited	CFS	706	Provisioning Team	mnprovisioning@west.com	0116 229 2745
			Lee Clements	lclements@west.com	0116 2292717
				mnprovisioning@west.com	0116 229 2745
Wightfibre Ltd	BHV DHV	997	Robert Purkiss	porting@wightfibre.com	01983242424
			Robert Purkiss	porting@wightfibre.com	01983242424
			Robert Purkiss	porting@wightfibre.com	01983242424
YB Communications Limited (T/A Northern Telecom)	KIU	102		support@northerntelecom.co.uk	
			Jon Graves	support@northerntelecom.co.uk	01138315555
				support@northerntelecom.co.uk	
				support@northerntelecom.co.uk	
Yoozoom Telecom Ltd		001 (BT) 256 (NTA)	Shelly Matthew	support@yoozoom.co.uk	01138878000, Opt 1
			Shelly Matthew	support@yoozoom.co.uk	01138878000, Opt 1
				support@yoozoom.co.uk	01138878000, Opt 1
Zapappi Ltd	LVU	871	Numbering Team	pov-request@zapappi.com	0330 320 3333
			Ben Merrills	ben@zapappi.com	0330 320 3333
			Support Team	support@zapappi.com	0330 320 3333
			Support Team	support@zapappi.com	0330 320 3333
Zen Internet		241/685 001	Service Provision Team	sp.voice@zen.co.uk	01706 902180
			Neil Cross	neil.cross@zeninternet.co.uk	
			Jodie Kay	jodie.kay@zeninternet.co.uk	
			Simon Dodd	simon.dodd@zeninternet.co.uk	01706 902136
ZVC UK LTD (Zoom)		040/388	Porting Desk	portinguk-leads@zoom.us	
			Shazia Saeed	shaz.saeed@zoom.us	0207 113 9077
				portinguk-leads@zoom.us	

Note 1

In the absence of a pre-existing Contractual Agreement, Gaining CPs will need to sign a Bilateral NDA which this CP(acting as a LCP) will provide on request

PoV Registration

CPs need to be registered (with OTA) to use the PoV process. By doing this, CPs are 'signing-up' to the principle that they can contact the other 'registered' party directly and be confident that full co-operation will be given. The OTA encourages all CPs to register their PoV contact details. The PoV contacts register is maintained by OTA and is published on the 2 web-sites below. The latest PoV contact register is published on 2 web-sites currently:
http://www2.magrathea-telecom.co.uk/industry_porting/
<http://www.offta.org.uk/best.htm>

The plan is to locate this register behind a new secure access facility which is being built into the OTA web-site.

If LP is known to GP, and both are registered, then GP may submit PoV request direct to LP
GP may choose to submit their PoV request to the Reseller's network partner (i.e. the LNCP) in 1st instance

N.B....For Data Protection reasons, some LNCPs will only process PoV requests from CPs who already have a contractual agreement (with the appropriate confidentiality warranties) in place with them.

Where such a Porting agreement does not already exist, the GP has **2 options:-**

1st Option – Bilateral Non Disclosure Agreement (NDA) – Recommended
The GP should ask the LNCP to provide an NDA which the GP will review, sign and return.
Once both parties have signed this bilateral NDA, the PoV transaction (and all subsequent PoV requests between the 2 parties) can proceed.

2nd (Default) Option
Where a GP is unable to enter into a bilateral NDA with the LNCP, the GP may alternatively submit their PoV request via their own GNCP Network partner who will send the request directly to the LNCP (on behalf of the GP) – The assumption here is that the GNCP is more likely to have a bilateral porting agreement with the LNCP.