

**Appendix J3**  
**Consolidated Contacts Register**  
**Pre-Order Validation Process**

CP Name	RID Refs	Cupid refs	Case Handler Details		
			Escalation contact details		
			General order enquiries		
			ESDB Queries		
			Name	Email	Tel.No.
4Com PLC	DTP	001/031	4Com Provisioning Team	<a href="mailto:POV@4com.co.uk">POV@4com.co.uk</a>	01202592398
			Drew White	<a href="mailto:drew.white@4com.co.uk">drew.white@4com.co.uk</a>	01202592255
			4Com Provisioning Team	<a href="mailto:POV@4com.co.uk">POV@4com.co.uk</a>	01202592398
Aastha Ltd		001 005	Aastha Provisioning Team	<a href="mailto:provisioning@aastha.co.uk">provisioning@aastha.co.uk</a>	02037510000
			Chief Technology Officer	<a href="mailto:cto@aastha.co.uk">cto@aastha.co.uk</a>	
			Aastha Provisioning Team	<a href="mailto:provisioning@aastha.co.uk">provisioning@aastha.co.uk</a>	02037510000
Abzorb systems Ltd		001 031		<a href="mailto:provisioning@abzorb.co.uk">provisioning@abzorb.co.uk</a>	
			Jonathan Attwood	<a href="mailto:jonathan.attwood@abzorb.co.uk">jonathan.attwood@abzorb.co.uk</a>	01484 405300
				<a href="mailto:provisioning@abzorb.co.uk">provisioning@abzorb.co.uk</a>	
Bistech Managed Services Ltd		001/031	Analysis Team	<a href="mailto:analysis@bistech.co.uk">analysis@bistech.co.uk</a>	01202332244
			Dot Pomichowska	<a href="mailto:analysis@bistech.co.uk">analysis@bistech.co.uk</a>	01202332244
			Analysis Team	<a href="mailto:analysis@bistech.co.uk">analysis@bistech.co.uk</a>	01202332244
			Analysis Team	<a href="mailto:analysis@bistech.co.uk">analysis@bistech.co.uk</a>	01202332244
Britannic Technologies		001	<a href="mailto:cbirt@btlnet.co.uk">cbirt@btlnet.co.uk</a>	<a href="mailto:cbirt@btlnet.co.uk">cbirt@btlnet.co.uk</a>	01483 242576
			Gerry Oconnor	<a href="mailto:goconnor@btlnet.co.uk">goconnor@btlnet.co.uk</a>	01483242523
				<a href="mailto:jdendle@btlnet.co.uk">jdendle@btlnet.co.uk</a>	01483 554827
			Caroline Sprake	<a href="mailto:csprake@btlnet.co.uk">csprake@btlnet.co.uk</a>	01483 242510
BT Business (as GCP only) (Use Openreach if BTB is LCP)		001		<a href="mailto:ip.liverpool@bt.com">ip.liverpool@bt.com</a>	ISDN30
				<a href="mailto:sipomi@bt.com">sipomi@bt.com</a>	SIP
				<a href="mailto:number.port.team.btb@bt.com">number.port.team.btb@bt.com</a>	PSTN/ISDN2
				<a href="mailto:cldvoicerecovery@bt.com">cldvoicerecovery@bt.com</a>	
			Eamon McDevitt	<a href="mailto:cloud.voice.ip@bt.com">cloud.voice.ip@bt.com</a>	
BT Business - Cloud team BT One Phone		001	Jerry Coleman	<a href="mailto:jerry.coleman@bt.com">jerry.coleman@bt.com</a>	07711 107819
			Porting Desk	<a href="mailto:bt.cloudvoice@bt.com">bt.cloudvoice@bt.com</a>	
BT Global Services (GCP only) (Use Openreach if GS is LCP)		001	Phil Fisher	<a href="mailto:phil.fisher@bt.com">phil.fisher@bt.com</a>	07483 001028
			Catherine Novak	<a href="mailto:cathy.novak@bt.com">cathy.novak@bt.com</a>	
BT Global 'SIP' Services (GCP only)		001	Paul Littleton	<a href="mailto:paul.littleton@bt.com">paul.littleton@bt.com</a>	
				<a href="mailto:ov.central.nmp@bt.com">ov.central.nmp@bt.com</a>	
BTW/IPex		001		<a href="mailto:desk-sip-support@bt.com">desk-sip-support@bt.com</a>	
				<a href="mailto:mike.bursell@bt.com">mike.bursell@bt.com</a>	01977 592772
				<a href="mailto:btwholesalepovrequests@bt.com">btwholesalepovrequests@bt.com</a>	08000778247, Opt 1,2
			Vinay Kashyap (LCP = IPeX)	<a href="mailto:vinay.2.kashyap@bt.com">vinay.2.kashyap@bt.com</a>	08000778247 Opt 1,2
			Swanand Dhapte (GCP = IPeX)	<a href="mailto:swanand.2.dhapte@bt.com">swanand.2.dhapte@bt.com</a>	08000778247 Opt 1,4
Buzz Connect	CXN	23		<a href="mailto:wolverhamptonexport@bt.com">wolverhamptonexport@bt.com</a>	08000778247, Opt 1,2
				<a href="mailto:wolverhamptonexport@bt.com">wolverhamptonexport@bt.com</a>	08000778247, Opt 1,2
			Paul Condron	<a href="mailto:paulc@buzznetworks.co.uk">paulc@buzznetworks.co.uk</a>	02034888819
			Steven King	<a href="mailto:stevenking@buzznetworks.co.uk">stevenking@buzznetworks.co.uk</a>	02031372812
Channel Telecom	EAX	001 031		<a href="mailto:techies@buzznetworks.co.uk">techies@buzznetworks.co.uk</a>	01929775000
				<a href="mailto:stevenking@buzznetworks.co.uk">stevenking@buzznetworks.co.uk</a>	02031372812
			Porting Team	<a href="mailto:pov-requests@channeltelecom.com">pov-requests@channeltelecom.com</a>	0800 144 4900
Claranet	DZF	001	Leigh Taylor	<a href="mailto:ltaylor@channeltelecom.com">ltaylor@channeltelecom.com</a>	0800 144 4900
				<a href="mailto:pov-requests@channeltelecom.com">pov-requests@channeltelecom.com</a>	0800 144 4900
			Claranet Project Office	<a href="mailto:porting@uk.clara.net">porting@uk.clara.net</a>	0207 685 8214
2 Circles Communications		001	Pamela Cowan-Davies	<a href="mailto:Pamela.Cowan-Davies@uk.clara.net">Pamela.Cowan-Davies@uk.clara.net</a>	0207 685 8141
				<a href="mailto:porting@uk.clara.net">porting@uk.clara.net</a>	
			John Clear	<a href="mailto:orderhub@2circles.com">orderhub@2circles.com</a>	03456200200
Citrus Telecommunications		127	Tony Smith	<a href="mailto:tsmith@2circles.com">tsmith@2circles.com</a>	03456200200
				<a href="mailto:orderhub@2circles.com">orderhub@2circles.com</a>	03456200200
				<a href="mailto:pov-requests@citrustelecom.com">pov-requests@citrustelecom.com</a>	03451939393
Club Communications t/a Nine Wholesale		756		<a href="mailto:pov-requests@citrustelecom.com">pov-requests@citrustelecom.com</a>	03451939393
				<a href="mailto:pov-requests@citrustelecom.com">pov-requests@citrustelecom.com</a>	03451939393
			Amy Lowe	<a href="mailto:amy.lowe@ninewholesale.co.uk">amy.lowe@ninewholesale.co.uk</a>	0800 068 5939 (opt 1)
COLT		40	Carl Graham	<a href="mailto:carl.graham@ninewholesale.co.uk">carl.graham@ninewholesale.co.uk</a>	0800 068 5939 (opt 1)
			Dominic Parkes	<a href="mailto:dominic.parkes@ninewholesale.co.uk">dominic.parkes@ninewholesale.co.uk</a>	0800 068 5939 (opt 1)
				<a href="mailto:UKPORTINGDESK@COLT.NET">UKPORTINGDESK@COLT.NET</a>	
Daisy Communications	BDB BSI BUY FEL	078/306/001/031/34 1/005/029	Ashish Singh Chouhan	<a href="mailto:Ashish.Chouhan@Colt.Net">Ashish.Chouhan@Colt.Net</a>	02071896873
				<a href="mailto:pov-request@daisygroup.com">pov-request@daisygroup.com</a>	0330 100 1233 Opt 2 Opt 1
				<a href="mailto:pov-escalations@daisygroup.com">pov-escalations@daisygroup.com</a>	0330 100 1233 Opt 2 Opt 1
				<a href="mailto:pov-request@daisygroup.com">pov-request@daisygroup.com</a>	0330 100 1233 Opt 2 Opt 1
Easynet		229		<a href="mailto:ESDB-queries@daisygroup.com">ESDB-queries@daisygroup.com</a>	0330 100 1233 Opt 2 Opt 1
			Porting Desk	<a href="mailto:projectm@easynet.com">projectm@easynet.com</a>	01344 543955
			Judith Wicks	<a href="mailto:projectm@easynet.com">projectm@easynet.com</a>	01344 543955
Excell Business Systems Excell Network Solutions		361		<a href="mailto:projectm@easynet.com">projectm@easynet.com</a>	01344 543955
				<a href="mailto:projectm@easynet.com">projectm@easynet.com</a>	01344 543955
			Porting Desk	<a href="mailto:projectm@easynet.com">projectm@easynet.com</a>	01344 543955
			Simon MacDonald	<a href="mailto:simon.macdonald@excellgroup.com">simon.macdonald@excellgroup.com</a>	01223 707208
			Rachel Tripe	<a href="mailto:rachel.tripe@excellgroup.com">rachel.tripe@excellgroup.com</a>	01223 707239
			Rachel Tripe	<a href="mailto:rachel.tripe@excellgroup.com">rachel.tripe@excellgroup.com</a>	01223 707239
Excell Nuber port team			Simon MacDonald	<a href="mailto:simon.macdonald@excellgroup.com">simon.macdonald@excellgroup.com</a>	01223 707208
			Rachel Tripe	<a href="mailto:rachel.tripe@excellgroup.com">rachel.tripe@excellgroup.com</a>	01223 707239
			Excell Nuber port team	<a href="mailto:number.allocation@excellgroup.com">number.allocation@excellgroup.com</a>	01223 50 50 50

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Consolidated Contacts Register  
Pre-Order Validation Process**

CP Name	RID Refs	Cupid refs	Case Handler Details		
			Escalation contact details		
			General order enquiries		
			ESDB Queries		
			Name	Email	Tel.No.
Flextel		001(BTW IPex)	Kevin Archer	<a href="mailto:numbering@flextel.com">numbering@flextel.com</a>	08703210702
			Kevin Archer	<a href="mailto:numbering@flextel.com">numbering@flextel.com</a>	08703210702
			Kevin Archer	<a href="mailto:numbering@flextel.com">numbering@flextel.com</a>	08703210702
			Kevin Archer	<a href="mailto:numbering@flextel.com">numbering@flextel.com</a>	08703210702
Gamma (Note 1)		031	Porting Desk	<a href="mailto:gnp@gamma.co.uk">gnp@gamma.co.uk</a>	0845 241 6002
			Emma Miller	<a href="mailto:Emma.Miller@gamma.co.uk">Emma.Miller@gamma.co.uk</a>	0333 240 3188
GCI Network Solutions		044(EDGE) 161(EDGE) 160/835(Invomo)		<a href="mailto:porting@gcicom.net">porting@gcicom.net</a>	
			Nikki Grove	<a href="mailto:Nikki.grove@gcicom.net">Nikki.grove@gcicom.net</a>	08444434433 op 1
Hello Telecom (UK) PLC		176	Andrew Evaristo	<a href="mailto:Numberports@hello-telecom.co.uk">Numberports@hello-telecom.co.uk</a>	01158526600
			Gary Arnold	<a href="mailto:Numberports@hello-telecom.co.uk">Numberports@hello-telecom.co.uk</a>	1158526600
				<a href="mailto:Numberports@hello-telecom.co.uk">Numberports@hello-telecom.co.uk</a>	1158526600
			Andrew Evaristo	<a href="mailto:Numberports@hello-telecom.co.uk">Numberports@hello-telecom.co.uk</a>	01158526600
iHub		138/001	Maura Vinall	<a href="mailto:orders@ihub.co.uk">orders@ihub.co.uk</a>	02031701675
			Maura Vinall	<a href="mailto:orders@ihub.co.uk">orders@ihub.co.uk</a>	02031701675
			Maura Vinall	<a href="mailto:orders@ihub.co.uk">orders@ihub.co.uk</a>	02031701675
iNet Telecoms Ltd (Voipfone)	CDF	184 001/031/102	Voipfone Porting Department	<a href="mailto:porting@voipfone.co.uk">porting@voipfone.co.uk</a>	020 7043 5555
			Michelle Rose	<a href="mailto:michelle@voipfone.co.uk">michelle@voipfone.co.uk</a>	020 7043 5555
				<a href="mailto:porting@voipfone.co.uk">porting@voipfone.co.uk</a>	020 7043 5555
			Voipfone 999 Team	<a href="mailto:999@voipfone.co.uk">999@voipfone.co.uk</a>	020 7043 5555
Infologic Telecom	EQF	001	Kyle Pasmore	<a href="mailto:support@infologictelecom.co.uk">support@infologictelecom.co.uk</a>	01908 711330
	DVY		David Stolz	<a href="mailto:davidstolz@infologictelecom.co.uk">davidstolz@infologictelecom.co.uk</a>	01908 711323
				<a href="mailto:support@infologictelecom.co.uk">support@infologictelecom.co.uk</a>	01908 711330
Invoco Telecom	MQJ	266	Dominic Pearce	<a href="mailto:porting@invoco.net">porting@invoco.net</a>	8451390460
			Jay Mills	<a href="mailto:porting_escalations@invoco.net">porting_escalations@invoco.net</a>	
			Dominic Pearce	<a href="mailto:porting@invoco.net">porting@invoco.net</a>	8451390460
IP Wholesale Ltd	LGM	751	Laurance Bennett	<a href="mailto:laurance.bennett@ipwholesale.co.uk">laurance.bennett@ipwholesale.co.uk</a>	01612198203
			Oliver Woods	<a href="mailto:oliver.woods@ipwholesale.co.uk">oliver.woods@ipwholesale.co.uk</a>	01618211350
			Laurance Bennett	<a href="mailto:laurance.bennett@ipwholesale.co.uk">laurance.bennett@ipwholesale.co.uk</a>	01612198203
			Laurance Bennett	<a href="mailto:laurance.bennett@ipwholesale.co.uk">laurance.bennett@ipwholesale.co.uk</a>	01612198203
I.T Communications Limited	HIU	781/31/102	David Benwell	<a href="mailto:porting@it-communicationsltd.co.uk">porting@it-communicationsltd.co.uk</a>	3300250250
			David Benwell	<a href="mailto:porting@it-communicationsltd.co.uk">porting@it-communicationsltd.co.uk</a>	3300250250
				<a href="mailto:porting@it-communicationsltd.co.uk">porting@it-communicationsltd.co.uk</a>	
			David Benwell	<a href="mailto:porting@it-communicationsltd.co.uk">porting@it-communicationsltd.co.uk</a>	3300250250
Level 3 Communications UK Limited		804	Niki Rogers	<a href="mailto:gnp.orders@level3.com">gnp.orders@level3.com</a>	0330 060 7355
			Niki Hall	<a href="mailto:gnp.orders@level3.com">gnp.orders@level3.com</a>	0330 060 7355
			Niki Hall	<a href="mailto:niki.hall@level3.com">niki.hall@level3.com</a>	0330 060 7355
			Michael Wall	<a href="mailto:michael.wall@level3.com">michael.wall@level3.com</a>	0330 060 8423
Magrathea Telecommunications Ltd		102	Ashley Farr	<a href="mailto:porting@magrathea-telecom.co.uk">porting@magrathea-telecom.co.uk</a>	0845 004 0040
			Ashley Farr	<a href="mailto:porting@magrathea-telecom.co.uk">porting@magrathea-telecom.co.uk</a>	0845 004 0040
			Ashley Farr	<a href="mailto:porting@magrathea-telecom.co.uk">porting@magrathea-telecom.co.uk</a>	
Metronet (UK) Ltd	BZK	001/690	Porting Desk (VoIP)	<a href="mailto:voip-ticket@m247.com">voip-ticket@m247.com</a>	01612448000
			Voice Manager - Thomas Cowderoy	<a href="mailto:thomas.cowderoy@m247.com">thomas.cowderoy@m247.com</a>	01612448000
			Porting Desk (VoIP)	<a href="mailto:voip-ticket@m247.com">voip-ticket@m247.com</a>	01612448000
Monkey Tree Hosting Ltd	MZF	001	MTH Support	<a href="mailto:support@monkeytreehosting.com">support@monkeytreehosting.com</a>	020 3358 0210
			MTH Support	<a href="mailto:support@monkeytreehosting.com">support@monkeytreehosting.com</a>	020 3358 0210
			MTH Support	<a href="mailto:support@monkeytreehosting.com">support@monkeytreehosting.com</a>	020 3358 0210
			Steve Curtis	<a href="mailto:steve@monkeytreehosting.com">steve@monkeytreehosting.com</a>	020 3358 0210
Mtech Comms Ltd	MNU	31		<a href="mailto:preordervalidation@mtechcomms.co.uk">preordervalidation@mtechcomms.co.uk</a>	
			Drew White	<a href="mailto:drew.white@mtechcomms.co.uk">drew.white@mtechcomms.co.uk</a>	
Nationwide Telephone Assistance (NTA)		256	Neil Crocker	<a href="mailto:neil@nta.co.uk">neil@nta.co.uk</a>	1708320020
			Neil Crocker	<a href="mailto:neil@nta.co.uk">neil@nta.co.uk</a>	1708320020
				<a href="mailto:porting@nta.co.uk">porting@nta.co.uk</a>	1708393939
			Neil Crocker	<a href="mailto:neil@nta.co.uk">neil@nta.co.uk</a>	1708320020

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**Consolidated Contacts Register**  
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CP Name	RID Refs	Cupid refs	Case Handler Details		
			Escalation contact details		
			General order enquiries		
			ESDB Queries		
			Name	Email	Tel.No.
Net-Work Internet Ltd	DHB	360	Support	<a href="mailto:support@net-work.net">support@net-work.net</a>	03302202280
			David Dean	<a href="mailto:David@net-work.net">David@net-work.net</a>	03302202269
				<a href="mailto:support@net-work.net">support@net-work.net</a>	03302202280
Nexbridge Communications Ltd		001 (BT IPex)	Alex Ritchie, Heather Dunk, Jackie Peacock	<a href="mailto:porting@nexbridge.co.uk">porting@nexbridge.co.uk</a>	03456800800
			Alex Ritchie, Heather Dunk, Jackie Peacock	<a href="mailto:porting@nexbridge.co.uk">porting@nexbridge.co.uk</a>	03456800800
NFON UK Ltd		102(Magrathea) 001(BT)	Renata Sheshova	<a href="mailto:uk-porting@nfon.com">uk-porting@nfon.com</a>	02037 406706
			Tamsin Deutrom-Yue	<a href="mailto:uk-porting@nfon.com">uk-porting@nfon.com</a>	02037 406706
Node4		213	Felicity Stones	<a href="mailto:f.stones@node4.co.uk">f.stones@node4.co.uk</a>	08451232229
			Jordan Kirby	<a href="mailto:j.kirby@node4.co.uk">j.kirby@node4.co.uk</a>	08451232229
				<a href="mailto:porting@node4.co.uk">porting@node4.co.uk</a>	08451232228
Openreach		001		<a href="mailto:Migration.services.validation@openreach.co.uk">Migration.services.validation@openreach.co.uk</a>	
PremierChoice Telecom		001	Jacob Brown	<a href="mailto:jbrown@premierchoicetelecom.com">jbrown@premierchoicetelecom.com</a>	02083009495
			Jacob Brown	<a href="mailto:jbrown@premierchoicetelecom.com">jbrown@premierchoicetelecom.com</a>	02083009495
			Jacob Brown	<a href="mailto:jbrown@premierchoicetelecom.com">jbrown@premierchoicetelecom.com</a>	02083009495
Pure IP Ltd		439	Asun del Valle	<a href="mailto:asun.delvalle@pure-ip.com">asun.delvalle@pure-ip.com</a>	02032420979
			Asun del Valle	<a href="mailto:asun.delvalle@pure-ip.com">asun.delvalle@pure-ip.com</a>	02032420979
				<a href="mailto:provisioning@pure-ip.com">provisioning@pure-ip.com</a>	02032420979
Resilient PLC		275		<a href="mailto:support@smartnumbers.com">support@smartnumbers.com</a>	0306 790 2000
			Farhan Mohammed	<a href="mailto:F.Mohammed@Resilientplc.com">F.Mohammed@Resilientplc.com</a>	07559900066
				<a href="mailto:support@smartnumbers.com">support@smartnumbers.com</a>	0306 790 2000
RingCentral UK Ltd		001(IPex)	Porting Desk	<a href="mailto:numbertransfer-uk@ringcentral.com">numbertransfer-uk@ringcentral.com</a>	0800 014 8091 (opt 3)
			Shazia Saeed	<a href="mailto:shazia.saeed@ringcentral.com">shazia.saeed@ringcentral.com</a>	0203 743 9682
			Porting Desk	<a href="mailto:numbertransfer-uk@ringcentral.com">numbertransfer-uk@ringcentral.com</a>	0800 014 8091 (opt 3)
Scot BB Tel Limited T/A Scottish Broadband Telecom	IZE	820 680/093	Porting Desk	<a href="mailto:porting@scotbbtel.co.uk">porting@scotbbtel.co.uk</a>	03333 446484
				<a href="mailto:porting.escalations@scotbbtel.co.uk">porting.escalations@scotbbtel.co.uk</a>	
			Porting Desk	<a href="mailto:porting@scotbbtel.co.uk">porting@scotbbtel.co.uk</a>	03333 446484
SectorSix Ltd		102(Magrathea) 001(BT)	Jeanie Andrews	<a href="mailto:jean.andrews@sectorsix.co.uk">jean.andrews@sectorsix.co.uk</a>	03301190999
			Matthew Bingham	<a href="mailto:Matthew.bingham@sectorsix.co.uk">Matthew.bingham@sectorsix.co.uk</a>	03301190999
			Jeanie Andrews	<a href="mailto:jean.andrews@sectorsix.co.uk">jean.andrews@sectorsix.co.uk</a>	03301190999
Simwood	FKK	498	Porting Team	<a href="mailto:pov@simwood.com">pov@simwood.com</a>	03301223000
			Rachel Dowling	<a href="mailto:pov@simwood.com">pov@simwood.com</a>	03301223000
			Porting Team	<a href="mailto:pov@simwood.com">pov@simwood.com</a>	03301223000
Southern Communications Ltd		001/774/773/851	Clare Young	<a href="mailto:clarey@southern-comms.co.uk">clarey@southern-comms.co.uk</a>	1256391022
			Edward Newman	<a href="mailto:edwardn@southern-comms.co.uk">edwardn@southern-comms.co.uk</a>	1256391182
				<a href="mailto:clarey@southern-comms.co.uk">clarey@southern-comms.co.uk</a>	1256391022
Sprint Ltd		001	Porting Team	<a href="mailto:porting@focus-grp.co.uk;enquiries@scsl.co.uk">porting@focus-grp.co.uk;enquiries@scsl.co.uk</a>	01273874200
			Megan Corcorran	<a href="mailto:megan@scsl.co.uk">megan@scsl.co.uk</a>	01273874200
			Megan Corcorran	<a href="mailto:megan@scsl.co.uk">megan@scsl.co.uk</a>	01273874200
Storacall Technology t/a X-on		487		<a href="mailto:Porting@x-on.co.uk">Porting@x-on.co.uk</a>	3333320155
			Samantha Lawrence	<a href="mailto:samantha.lawrence@x-on.co.uk">samantha.lawrence@x-on.co.uk</a>	3333320155
				<a href="mailto:support@x-on.co.uk">support@x-on.co.uk</a>	3333320002
Stripe21	CXJ	001	Support	<a href="mailto:support@stripe21.com">support@stripe21.com</a>	0800 756 2010
			Evie Mills	<a href="mailto:support@stripe21.com">support@stripe21.com</a>	0800 756 2010
				<a href="mailto:helpdesk@stripe21.com">helpdesk@stripe21.com</a>	0800 756 2010
SureVoIP / Suretec Systems Ltd		291	Support	<a href="mailto:support@stripe21.com">support@stripe21.com</a>	0800 756 2010
			Porting Desk	<a href="mailto:portingdesk@surevoip.co.uk">portingdesk@surevoip.co.uk</a>	0330 445 0022
			Viktor Kaup	<a href="mailto:viktor.kaup@surevoip.co.uk">viktor.kaup@surevoip.co.uk</a>	01224 900123
			Gavin Henry	<a href="mailto:ghenry@surevoip.co.uk">ghenry@surevoip.co.uk</a>	07930 323266
			Porting Desk	<a href="mailto:portingdesk@surevoip.co.uk">portingdesk@surevoip.co.uk</a>	0330 445 0022

**Appendix J3**  
**Consolidated Contacts Register**  
**Pre-Order Validation Process**

CP Name	RID Refs	Cupid refs	Case Handler Details		
			Escalation contact details		
			General order enquiries		
			ESDB Queries		
			Name	Email	Tel.No.
Synety		610	Technical implementation & porting n	<a href="mailto:nick.burnitt@synety.com">nick.burnitt@synety.com</a>	01164244014
			Porting Desk	<a href="mailto:porting@synety.com">porting@synety.com</a>	01164244014
TalkTalk Business		820		<a href="mailto:geoporting@talktalkbusiness.co.uk">geoporting@talktalkbusiness.co.uk</a>	0845 408 6870, Opt 2
			David Lee	<a href="mailto:David.lee@talktalkbusiness.co.uk">David.lee@talktalkbusiness.co.uk</a>	0333 003 1007
				<a href="mailto:geoporting@talktalkbusiness.co.uk">geoporting@talktalkbusiness.co.uk</a>	0845 408 6870, Opt 2
TataCommunications		001 (BT Ipex)	BLANKA SVITKOVA	<a href="mailto:blanka.svitkova@tatacommunications.com">blanka.svitkova@tatacommunications.com</a>	+44 7795641141
			ARJUN JINACHANDRAN	<a href="mailto:arjun.jinachandran@tatacommunications.com">arjun.jinachandran@tatacommunications.com</a>	+91 9049689658
			BLANKA SVITKOVA	<a href="mailto:blanka.svitkova@tatacommunications.com">blanka.svitkova@tatacommunications.com</a>	+44 7795641141
Telefonica		001	Complex Order Management Team	<a href="mailto:CFOMT@o2.com">CFOMT@o2.com</a>	08445766159
			Richard Cranswick	<a href="mailto:jucservicemanagement@o2.com">jucservicemanagement@o2.com</a>	07803859845
			David Rafferty	<a href="mailto:jucservicemanagement@o2.com">jucservicemanagement@o2.com</a>	08445766159
			Complex Order Management Team	<a href="mailto:CFOMT@o2.com">CFOMT@o2.com</a>	08445766159
			N/A	N/A	N/A
Telecom2 Ltd		001/395	Donna Ward	<a href="mailto:porting@telecom2.net">porting@telecom2.net</a>	0208 114 1201
			Donna Ward	<a href="mailto:donna.ward@telecom2.net">donna.ward@telecom2.net</a>	0208 114 1110
				<a href="mailto:porting@telecom2.net">porting@telecom2.net</a>	0208 114 1204
			Donna Ward	<a href="mailto:donna.ward@telecom2.net">donna.ward@telecom2.net</a>	0208 114 1110
Tendit Services Ltd	MLN	001/031/341	Projects Team	<a href="mailto:projects@tenditservices.co.uk">projects@tenditservices.co.uk</a>	02039614400
			Jess Healy	<a href="mailto:jess@tenditservices.co.uk">jess@tenditservices.co.uk</a>	02039614400
				<a href="mailto:projects@tenditservices.co.uk">projects@tenditservices.co.uk</a>	02039614400
			Jess Healy	<a href="mailto:jess@tenditservices.co.uk">jess@tenditservices.co.uk</a>	02039614400
Tipicall		680/001(IPex)	Porting Desk	<a href="mailto:ngvsports@talktalkbusiness.co.uk">ngvsports@talktalkbusiness.co.uk</a>	020 3328 4500 (opt 2)
			Roger Parsons	<a href="mailto:Roger.Parsons@talktalkbusiness.co.uk">Roger.Parsons@talktalkbusiness.co.uk</a>	2033284502
			Provisioning desk	<a href="mailto:ngvsprovisioning@talktalkbusiness.co.uk">ngvsprovisioning@talktalkbusiness.co.uk</a>	020 3328 4500 (opt 2)
			Provisioning desk	<a href="mailto:ngvsprovisioning@talktalkbusiness.co.uk">ngvsprovisioning@talktalkbusiness.co.uk</a>	020 3328 4500 (opt 2)
Transltr Ltd t/as TheVoipShop		001	Nazir Jussab	<a href="mailto:porting@thevoipshop.co.uk">porting@thevoipshop.co.uk</a>	03301241818
			Nazir Jussab	<a href="mailto:porting@thevoipshop.co.uk">porting@thevoipshop.co.uk</a>	03301241818
			Nazir Jussab	<a href="mailto:team@transltr.net">team@transltr.net</a>	01162438426
			Abrar Jussab	<a href="mailto:operations@transltr.net">operations@transltr.net</a>	01162627723
VanillaIP/ DRD Communications Ltd		217/001(IPex)	Vas Koria	<a href="mailto:v.koria@drd.co.uk">v.koria@drd.co.uk</a>	0208 2881253
			Tracey Scoates	<a href="mailto:t.scoates@drd.co.uk">t.scoates@drd.co.uk</a>	0208 288 1242
			Alastair Brown	<a href="mailto:a.brown@drd.co.uk">a.brown@drd.co.uk</a>	0208 288 1268
			David Higgins	<a href="mailto:d.higgins@drd.co.uk">d.higgins@drd.co.uk</a>	0208 288 1237
			Porting desk	<a href="mailto:NumberPorting@drd.co.uk">NumberPorting@drd.co.uk</a>	0208 288 1262
			Tracey Scoates	<a href="mailto:NumberPorting@drd.co.uk">NumberPorting@drd.co.uk</a>	0208 288 1262
			Alastair Brown	<a href="mailto:NumberPorting@drd.co.uk">NumberPorting@drd.co.uk</a>	0208 288 1268
Vapour Media	GRP	102(Magrathea) 001(BT)	Paul Goodrick	<a href="mailto:pg@vapourmedia.co.uk">pg@vapourmedia.co.uk</a>	03332001142
			Paul Goodrick	<a href="mailto:pg@vapourmedia.co.uk">pg@vapourmedia.co.uk</a>	03332001142
				<a href="mailto:pg@vapourmedia.co.uk">pg@vapourmedia.co.uk</a>	03332001142
			Paul Goodrick	<a href="mailto:pg@vapourmedia.co.uk">pg@vapourmedia.co.uk</a>	03332001142
Verizon		025	Porting Desk	<a href="mailto:gnp-portingdesk@uk.verizon.com">gnp-portingdesk@uk.verizon.com</a>	0118 905 6444
			Edward Simpson	<a href="mailto:edward.simpson@uk.verizon.com">edward.simpson@uk.verizon.com</a>	0118 905 6082
			Porting Desk	<a href="mailto:gnp-portingdesk@uk.verizon.com">gnp-portingdesk@uk.verizon.com</a>	0118 905 6444
			Verizon 999	<a href="mailto:bt-999-rejections@uk.verizon.com">bt-999-rejections@uk.verizon.com</a>	0118 905 6444
Vibe Communications UK Ltd		400	Number Management & Porting Team	<a href="mailto:npor@vibecomms.co.uk">npor@vibecomms.co.uk</a>	08456106456
			Dean Beavan	<a href="mailto:dbeavan@vibecomms.co.uk">dbeavan@vibecomms.co.uk</a>	08456106456
			Number Management & Porting Team	<a href="mailto:npor@vibecomms.co.uk">npor@vibecomms.co.uk</a>	08456106456
			Number Management & Porting Team	<a href="mailto:npor@vibecomms.co.uk">npor@vibecomms.co.uk</a>	08456106456
Virgin Media		NTL-825 Telewest - 135	Business Ports Team	<a href="mailto:GNP@virginmedia.co.uk">GNP@virginmedia.co.uk</a>	0845 045 0244
			Martin Nolan	<a href="mailto:martin.nolan@virginmedia.co.uk">martin.nolan@virginmedia.co.uk</a>	0203 706 0886/07814053505
			Business Ports Team	<a href="mailto:BusinessNPORS@virginmedia.co.uk">BusinessNPORS@virginmedia.co.uk</a>	0845 045 0244
			Business Ports Team	<a href="mailto:BusinessNPORS@virginmedia.co.uk">BusinessNPORS@virginmedia.co.uk</a>	0845 045 0244
Vodafone (CWW)		013	Vodafone(CWW) Porting Team	<a href="mailto:MultilinePOVRequests@vodafone.com">MultilinePOVRequests@vodafone.com</a>	08003169999, Opt1,Opt1
			Porting escalations	<a href="mailto:portingescalations@vodafone.com">portingescalations@vodafone.com</a>	08003169999, Opt2
			Justin Day	<a href="mailto:justin.day@vodafone.com">justin.day@vodafone.com</a>	07822 869067
				<a href="mailto:CWWGNP@vodafone.com">CWWGNP@vodafone.com</a>	08003169999, Opt1,Opt1

**Appendix J3**  
**Consolidated Contacts Register**  
**Pre-Order Validation Process**

CP Name	RID Refs	Cupid refs	Case Handler Details		
			Escalation contact details		
			General order enquiries		
			ESDB Queries		
			Name	Email	Tel.No.
Vodafone One Net (IPEX)		001 (IpeX CP)	Erica Howell	<a href="mailto:ONBPorting@help.vodafone.co.uk">ONBPorting@help.vodafone.co.uk</a>	1782792822
			Kylie Turner	<a href="mailto:ONBPorting@help.vodafone.co.uk">ONBPorting@help.vodafone.co.uk</a>	1782792822
			Cassie Phillips	<a href="mailto:ONBPorting@help.vodafone.co.uk">ONBPorting@help.vodafone.co.uk</a>	1782792822
			Erica Howell	<a href="mailto:erica.howell@vodafone.com">erica.howell@vodafone.com</a>	1782792822
Voiceflex Ltd		341		<a href="mailto:numberports@voiceflex.com">numberports@voiceflex.com</a>	02033016000
			Katherine Greer	<a href="mailto:Kgreer@voiceflex.com">Kgreer@voiceflex.com</a>	02033016040
				<a href="mailto:provisioning@voiceflex.com">provisioning@voiceflex.com</a>	02033016000
			Katherine Greer	<a href="mailto:Kgreer@voiceflex.com">Kgreer@voiceflex.com</a>	02033016040
VoiceHost Ltd		537	Jake Marshall	<a href="mailto:jake_marshall@voicehost.co.uk">jake_marshall@voicehost.co.uk</a>	01603904098
			Tom Holyfield	<a href="mailto:thomas.holyfield@voicehost.co.uk">thomas.holyfield@voicehost.co.uk</a>	01603904096
				<a href="mailto:support@voicehost.co.uk">support@voicehost.co.uk</a>	01603904090
			Jake Marshall	<a href="mailto:support@voicehost.co.uk">support@voicehost.co.uk</a>	01603904090
Voip Unlimited		367	Natasha Wyatt	<a href="mailto:provisioning@voip-unlimited.net">provisioning@voip-unlimited.net</a>	1202612000
			Natasha Wyatt	<a href="mailto:gnp@voip-unlimited.net">gnp@voip-unlimited.net</a>	1202612000
				<a href="mailto:provisioning@voip-unlimited.net">provisioning@voip-unlimited.net</a>	1202612000
			Natasha Wyatt	<a href="mailto:provisioning@voip-unlimited.net">provisioning@voip-unlimited.net</a>	1202612000
VSL Networks Ltd		001	Porting Team	<a href="mailto:porting@vslgroup.co.uk">porting@vslgroup.co.uk</a>	0800 093 3000
			Porting Esclations	<a href="mailto:portingesclations@vslgroup.co.uk">portingesclations@vslgroup.co.uk</a>	0800 093 3000
				<a href="mailto:porting@vslgroup.co.uk">porting@vslgroup.co.uk</a>	0800 093 3000
			Andrew Brabrook	<a href="mailto:andrew.brabrook@vslgroup.co.uk">andrew.brabrook@vslgroup.co.uk</a>	01707 378625
Wavecrest (UK) Ltd	CZM	812/860	Gavin Dyer	<a href="mailto:gavin.dyer@wavecrest.eu">gavin.dyer@wavecrest.eu</a>	02070974113
			Gavin Dyer	<a href="mailto:gavin.dyer@wavecrest.eu">gavin.dyer@wavecrest.eu</a>	02070974113
			Gavin Dyer	<a href="mailto:gavin.dyer@wavecrest.eu">gavin.dyer@wavecrest.eu</a>	02070974113
			Gavin Dyer	<a href="mailto:gavin.dyer@wavecrest.eu">gavin.dyer@wavecrest.eu</a>	02070974113
West Cloud Contact Solutions Limited	CFS	706	Provisioning Team	<a href="mailto:mnprovisioning@west.com">mnprovisioning@west.com</a>	0116 229 2745
			Lee Clements	<a href="mailto:lclements@west.com">lclements@west.com</a>	0116 2292717
				<a href="mailto:mnprovisioning@west.com">mnprovisioning@west.com</a>	0116 229 2745
Yoozoom Telecom Ltd		001 (BT) 256 (NTA)	Shelly Matthew	<a href="mailto:support@yoozoom.co.uk">support@yoozoom.co.uk</a>	01138878000, Opt 1
			Shelly Matthew	<a href="mailto:support@yoozoom.co.uk">support@yoozoom.co.uk</a>	01138878000, Opt 1
				<a href="mailto:support@yoozoom.co.uk">support@yoozoom.co.uk</a>	01138878000, Opt 1
Zapappi Ltd	LVU	871	Numbering Team	<a href="mailto:pov-request@zapappi.com">pov-request@zapappi.com</a>	0330 320 3333
			Ben Merrills	<a href="mailto:ben@zapappi.com">ben@zapappi.com</a>	0330 320 3333
			Support Team	<a href="mailto:support@zapappi.com">support@zapappi.com</a>	0330 320 3333
			Support Team	<a href="mailto:support@zapappi.com">support@zapappi.com</a>	0330 320 3333
Zen Internet		241/685 001	Service Provision Team	<a href="mailto:sp.voice@zen.co.uk">sp.voice@zen.co.uk</a>	01706 902180
			Neil Cross	<a href="mailto:neil.cross@zeninternet.co.uk">neil.cross@zeninternet.co.uk</a>	
			Jodie Kay	<a href="mailto:jodie.kay@zeninternet.co.uk">jodie.kay@zeninternet.co.uk</a>	
			Simon Dodd	<a href="mailto:simon.dodd@zeninternet.co.uk">simon.dodd@zeninternet.co.uk</a>	01706 902136
<b>Note 1</b>		In the absence of a pre-existing Contractual Agreement, Gaining CPs will need to sign a Bilateral NDA which this CP(acting as a LCP) will provide on request (App J4-PoV -Contact Registration process-refers)			