GEOGRAPHIC NUMBER PORTABILIT From: Com Prov Name Date of		TS REGISTER (PAGE 1)  Led by Name			
To: Com Prov Name		Tel : Email :			
Either state ALL or list <b>CUPIDs</b> or <b>POC</b> s (Points ALL of Connection) that this information is applicable to.					
Service Establishment and Mainten Company contact - The person in the company to whom all GNP requests should be made and who must receive all 'formal' documentation – completed PDI's, readiness certificates. Initial SE Project Manager - The day to day contact for initial Service Establishment Service Maintenance Contact – Changes to PDI's must be requested (or communicated) formally via Company contact above – however technical queries can be addressed to this contact.	Name : Tel : Email : Name : Tel : Email : Name : Tel : Email :				
Fault and Repair Operational Hours  Fault Reception (contact for reporting interconnect faults)	24/24 & 7/7 Tel : Email :	(if not repeat these details for other times/days)			
Operator Assistance & 999 Operational Hours	24/24 & 7/7	(if not repeat these details for other times/days)			
Contact Number (to be called for ON LINE assistance with assistance or 999 calls (e.g. for help with address information during a 999 call)	Tel :				
ESDB Query Resolution	Name Tel Email				

GEOGRAPHIC NUMBER PORTABILITY CONTACTS REGISTER (PAGE 2)						
From: Com Prov Name Date of Is	ssue Issı	ued by Name				
To . Com Dray Name		: Tol.				
To: Com Prov Name		Tel : Email :				
		Liliali .				
Either state ALL or list <b>CUPIDs</b> or <b>POC</b> s (Points ALL						
of Connection) that this information is appl						
to.						
Order Handling (Single Line)						
Order Centre (name of order handling						
Operational Hours		0800:1800	Monday	to		
Enquiries (for general Order Enquiries)	Tel:					
Orders (for sending orders)	Email :					
(for sending orders via electronic link) <b>Hot Line (</b> for urgent SHORT messages	Tel : Tel :					
only)	I <del>C</del> I .					
• *	Nomo					
Escalations (name and contact for 1 <sup>st</sup>	Name : Tel :					
line escalation of order problems)	rer.					
Douting Activation (Single Line)						
Porting Activation (Single Line)		0000-0000	Manadan			
Operational Hours	Tol ·	0800:2000	Monday	to		
<b>Real Time Routing</b> (number to call to initiate port)	Tel:					
Enquiries (number to call to enquire	Tel:					
about port status)	101.					
<b>Escalations</b> (name and contact for 1 <sup>st</sup>	Name :					
line escalation of porting problems)	Tel:					
mio 350aianon 5. <u>55.m.g</u> p. 15.1,						
Order Handling (Multi Line)						
Order Centre (name of order handling						
Operational Hours		0800:1730 Monday to Friday		/		
Enquiries (for general Order Enquiries)	_ Tel :					
Orders (for sending orders)	Email:					
(for orders via electronic link)	Tel:					
Hot Line (for urgent SHORT messages	Tel:					
only)						
<b>Escalations</b> (name and contact for 1 <sup>st</sup>	Name :					
line escalation of order problems)	Tel:					
Porting Activation (Multi Line)		0000 1000				
Operational Hours	Analogu	0800:1930	Monday	to		
Real Time Routing (number to call to	Digital: Tel :	0800: 1700 IVIC	onday to Friday	<i>'</i>		
initiate port)	161.					
• •	Tel:					
Enquiries (number to call to enquire about port status)	ıeı.					
•	Nome					
<b>Escalations</b> (name and contact for 1 <sup>st</sup> line escalation of porting problems)	Name : Tel :					
inie escaiation of porting problems)	ı eı .					